

County of Santa Clara
Department of Environmental Health
Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716
 Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0240119 - EL POLLO LOCO		Site Address 1090 S WHITE RD, SAN JOSE, CA 95127	Inspection Date 03/20/2024
Program PR0340144 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 2 - FP13		Owner Name COASTAL VALLEY ENTERPR	Inspection Time 16:10 - 16:40
Inspected By PRINCESS LAGANA	Inspection Type FOLLOW-UP INSPECTION	Consent By MARIA	

Placard Color & Score GREEN N/A
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Comments and Observations

Major Violations

Cited On: 02/21/2024

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Compliance of this violation has been verified on: 02/22/2024

Cited On: 02/21/2024

K09 - 8 Points - Improper cooling methods; 114002, 114002.1

Compliance of this violation has been verified on: 02/22/2024

Cited On: 02/21/2024

K22 - 8 Points - Sewage and wastewater improperly disposed; 114197

Compliance of this violation has been verified on: 02/22/2024

Cited On: 02/22/2024

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Compliance of this violation has been verified on: 03/20/2024

Minor Violations

Cited On: 02/21/2024

K23 - 3 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Compliance of this violation has been verified on: 03/20/2024

Measured Observations

N/A

Overall Comments:

- Re-inspection regarding cockroach activity on glue trap last re-inspection on 02/22/2024. Specialist observed no vermin activity after thorough inspection. Most recent pest control service occurred on 03/06/2024 and service report noted no activity.*
- Continue to follow pest control service recommendations and monitor for vermin activity. Ensure all gaps, cracks, and crevices are sealed to prevent vermin harborage.*
- Discussed with manager that today's re-inspection is the facility's second re-inspection and shall be charged a fee.*

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **4/3/2024**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

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Legend:

- [CA] Corrective Action
- [COS] Corrected on Site
- [N] Needs Improvement
- [NA] Not Applicable
- [NO] Not Observed
- [PBI] Performance-based Inspection
- [PHF] Potentially Hazardous Food
- [PIC] Person in Charge
- [PPM] Part per Million
- [S] Satisfactory
- [SA] Suitable Alternative
- [TPHC] Time as a Public Health Control

Maria Gutierrez

Received By: Maria Gutierrez
Manager

Signed On: March 20, 2024