

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0204930 - HE & C TEA POT	Site Address 544 EMERSON ST, PALO ALTO, CA 94301	Inspection Date 01/20/2026
Program PR0300430 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14	Owner Name HE&C TEA POT INC	Inspection Time 12:45 - 14:00
Inspected By TRAVIS KETCHU	Inspection Type FOLLOW-UP INSPECTION	Consent By FANG ZHANG

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

Cited On: 01/15/2026

K06 - 8 Points - Inadequate handwash facilities: supplied or accessible; 113953, 113953.1, 113953.2, 114067(f)

Compliance of this violation has been verified on: 01/20/2026

Cited On: 01/15/2026

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Compliance of this violation has been verified on: 01/20/2026

Cited On: 01/20/2026

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Inspector Observations: Measured soup stock at 95 F to 110 F within a large pot at the stove top. PIC stated that the burner was turned off 1- 2 hours prior.

[CA] PHFs shall be held at 41°F or below or at 135°F or above.

[COS] Burner turned on, soup reheated to 165 F. Soup is to be held at 135 f or above or removed from heat to be properly cooled to 41 F or below.

Minor Violations

Cited On: 01/15/2026

K35 - 2 Points - Equipment, utensils - Unapproved, unclean, not in good repair, inadequate capacity; 114130, 114130.1, 114130.2, 114130.3, 114130.4, 114130.5, 114132, 114133, 114137, 114139, 114153, 114155, 114163, 114165, 114167, 114169, 114175, 114177, 114180, 114182

Compliance of this violation has been verified on: 01/20/2026

Measured Observations

Item	Location	Measurement	Comments
eggs	walk in fridge	40.00 Fahrenheit	
soup	stove	90.00 Fahrenheit	
fish	prep fridge	37.00 Fahrenheit	
tofu	walk in fridge	39.00 Fahrenheit	

Overall Comments:

Follow-up inspection to routine inspection conducted on 1/15/2026.

The walk in refrigerator has been repaired. Measured all PHF's at 41 F or below, ambient temperature of the unit measured at 40 F.

All hand wash sinks are stocked with soap and paper towels. Install permanent dispensers at each hand wash sink.

Owner provided documentation showing the Kleandone sauce refrigerator as having NSF approval.

Continue to work on minor violations noted during the routine inspection.

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When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 2/3/2026. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: fang zhang
pic
Signed On: January 20, 2026