

**County of Santa Clara**  
**Department of Environmental Health**  
**Consumer Protection Division**

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716  
 Phone (408) 918-3400 www.ehinfo.org



**OFFICIAL INSPECTION REPORT**

<b>Facility</b> FA0209910 - PHO BOWL		<b>Site Address</b> 5316 MONTEREY HY, SAN JOSE, CA 95111	<b>Inspection Date</b> 12/23/2023
<b>Program</b> PR0302686 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11		<b>Owner Name</b> BLUE PEPPER INC.	<b>Inspection Time</b> 10:00 - 10:30
<b>Inspected By</b> JENNIFER RIOS	<b>Inspection Type</b> FOLLOW-UP INSPECTION	<b>Consent By</b> TRINH TRAN	

<b>Placard Color &amp; Score</b> <b>GREEN</b> <b>N/A</b>
--

**Comments and Observations**

**Major Violations**

Cited On: 12/21/2023  
 K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

**Compliance of this violation has been verified on: 12/23/2023**

**Minor Violations**

N/A

**Measured Observations**

N/A

**Overall Comments:**

*This is a charged follow up inspection to the limited inspection conducted on 12/18 the first follow up conducted on 12/21/2023 and the second follow up conducted on 12/22/2023.*

*Observed one live dying cockroach, PIC removed cockroach. Observed no other evidence alive or dead of cockroaches. Another charged follow up will occur on 12/28/2023. If any evidence of cockroaches is observed, enforcement action will occur. If any pest control services are obtained before the follow up, ensure that reports are available for review.*

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **1/6/2024**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

**Legend:**

- [CA] Corrective Action
- [COS] Corrected on Site
- [N] Needs Improvement
- [NA] Not Applicable
- [NO] Not Observed
- [PBI] Performance-based Inspection
- [PHF] Potentially Hazardous Food
- [PIC] Person in Charge
- [PPM] Part per Million
- [S] Satisfactory
- [SA] Suitable Alternative
- [TPHC] Time as a Public Health Control

**Received By:** Trinh Tom  
 Owner  
**Signed On:** December 23, 2023