

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0208596 - PHO PASSION & MINT TEA CO		Site Address 301 E SANTA CLARA ST A, SAN JOSE, CA 95113	Inspection Date 04/18/2025
Program PR0304852 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11		Owner Name MHTA CORPORATION	Inspection Time 12:00 - 12:45
Inspected By ALEXANDER ALFARO	Inspection Type FOLLOW-UP INSPECTION	Consent By HONG	

Placard Color & Score

RED
N/A

Comments and Observations

Major Violations

Cited On: 04/18/2025

K22 - 8 Points - Sewage and wastewater improperly disposed; 114197

Inspector Observations: *The floor sink that the prep sink and front of house hand sink dispense to was not draining. The floor sink under the built in metal shelves had black standing water. Per Hong, her workers informed her this morning.*

Note: *One of the owners came with a snake to attempt to clear it but it didn't work.*

[CA] *Food facility shall not operate if there is sewage overflowing or backing up in the food facility. The food facility, or impacted areas, shall remain closed until all plumbing problems have been corrected and all contaminated surfaces have been cleaned and sanitized. Contact District Specialist once issue has been resolved.*

Minor Violations

Cited On: 04/15/2025

K23 - 3 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Compliance of this violation has been verified on: 04/18/2025

Cited On: 04/18/2025

K36 - 2 Points - Equipment, utensils, linens: Improper storage and use; 114074, 114081, 114119, 114121, 114161, 114178, 114179, 114083, 114185, 114185.2, 114185.3, 114185.4, 114185.5

Inspector Observations: *Observed the hand sink in the kitchen being used to thaw chicken.*

[CA] *The hand washing sink shall be used to wash hands only. The food preparation sink shall be used to thaw, cool, and wash food.*

Measured Observations

N/A

Overall Comments:

Onsite for follow up from 4/16/25.

Observations:

K22: *The floor sink that the prep sink and front of house hand sink dispense to was not draining. The floor sink under the built in metal shelves had black standing water.*

K23: *Rodent droppings were cleaned up. No new or fresh droppings observed.*

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CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **5/2/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Ha
Worker
Signed On: April 18, 2025