

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0263113 - LULU'S @ TOWN & COUNTRY VILLAGE	Site Address 855 EL CAMINO REAL 49, PALO ALTO, CA 94301	Inspection Date 12/13/2024
Program PR0387557 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11	Owner Name LULU'S@TOWN & COUNTRY	Inspection Time 10:00 - 10:30
Inspected By ALELI CRUTCHFIELD	Inspection Type FOLLOW-UP INSPECTION	Consent By DAISY

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

Cited On: 12/11/2024

K05 - 8 Points - Hands not clean/improperly washed/gloves not used properly; 113952, 113953.3, 113953.4, 113961, 113968, 113973
(b-f)

Compliance of this violation has been verified on: 12/13/2024

Cited On: 12/11/2024

K09 - 8 Points - Improper cooling methods; 114002, 114002.1

Compliance of this violation has been verified on: 12/13/2024

Minor Violations

N/A

Measured Observations

Item	Location	Measurement	Comments
chicken broth	2 door unit	41.00 Fahrenheit	cooled down this morning, completed at 9a
shredded chicken	2 door unit	41.00 Fahrenheit	cooled down this morning, completed at 9a
water	3 comp sink	130.00 Fahrenheit	

Overall Comments:

Reviewed cooling log for shredded chicken and broth.

Facility ordered a blast chiller and will be arriving this week or next week. Specification sheet reviewed, NSF approved and is self contained.

All violations from report 12/11/24 have been corrected.

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **12/27/2024**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control

Daisy

Received By: Daisy
Assistant Manager

Signed On: December 13, 2024