

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0302430 - CHICK-FIL-A MILPITAS TOWN CENTER	Site Address 755 E CALAVERAS BL, MILPITAS, CA 95035	Inspection Date 07/24/2026
Program PR0444417 - FOOD PREP / FOOD SVC OP 26+ EMPLOYEES RC 2 - FP16	Owner Name CHICK FIL-A INC	Inspection Time 09:30 - 10:15
Inspected By NHA HUYNH	Inspection Type LIMITED INSPECTION	Consent By GREGORY/ZACK

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

K05 - 8 Points - Hands not clean/improperly washed/gloves not used properly; 113952, 113953.3, 113953.4, 113961, 113968, 113973 (b-f)

Inspector Observations:

Observed employee wash hands without soap.

[Corrective Action] Ensure hands are properly washed with warm water, soap for at least 15 seconds and dry with paper towels.

[Corrected on Site] Employee re-washed hands with soap.

K06 - 8 Points - Inadequate handwash facilities: supplied or accessible; 113953, 113953.1, 113953.2, 114067(f)

Inspector Observations:

Handwash sink between deep fryers and breadng area lacked soap. Handwash sink at warewash area lacked paper towels.

[Corrective Action] Ensure all handwash sinks are always stocked with soap and paper towels.

[Corrected on Site] Soap and paper towels were refilled.

Minor Violations

K36 - 2 Points - Equipment, utensils, linens: Improper storage and use; 114074, 114081, 114119, 114121, 114161, 114178, 114179, 114083, 114185, 114185.2, 114185.3, 114185.4, 114185.5

Inspector Observations:

Metal container inserts were observed wet stacked at the drying area.

[Corrective Action] Ensure utensils are properly dried before stacking or stack in such a way that facilitates air drying.

K39 - 2 Points - Thermometers missing or inaccurate; 114157, 114159

Inspector Observations:

Thermometer on the walk-in cooler and walk-in freezer appear to be inaccurate.

[Corrective Action] Provide an accurate thermometer between +/-2 degrees Fahrenheit.

Performance-Based Inspection Questions

All responses to PBI questions were satisfactory.

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Measured Observations

Item	Location	Measurement	Comments
chicken	2 door upright cooler	40.00 Fahrenheit	lunes
chicken	2 door upright cooler	38.00 Fahrenheit	miercoles
chicken	2 door upright cooler	35.00 Fahrenheit	martes
cheese	2 door undercounter cooler	39.00 Fahrenheit	across egg cooker
quaternary ammonium sanitizer	4 compartment sink	300.00 PPM	
chicken salad	2 door undercounter cooler	31.00 Fahrenheit	service area
chicken	3 door prep cooler	40.00 Fahrenheit	
utensil surface	high temp dishwasher machine	169.00 Fahrenheit	
sliced tomatoes, cheese	open top sandwich assembly cooler	41.00 Fahrenheit	
chicken	single door upright cooler	39.00 Fahrenheit	
grilled chicken, cheese	walk-in cooler	34.00 Fahrenheit	
hot water	4 compartment sink	130.00 Fahrenheit	
warm water	automatic faucet	100.00 Fahrenheit	handwash sink
soft serve mix	soft serve machine	35.00 Fahrenheit	
milk	single door undercounter cooler	39.00 Fahrenheit	

Overall Comments:

OWNERSHIP CHANGE INFORMATION

NEW FACILITY NAME: Chick-fil-A Milpitas Town Center

NEW OWNER: Legacy of Excellence LLC

The applicant has completed the facility evaluation application process for an Environmental Health Permit.

The permit category for this facility is FP16. An invoice for the permit fee in the amount of \$1,549.00 will be mailed to the billing address on the application. Payment must be submitted within 10 days of receipt of the invoice. The owner is responsible for contacting our department if an invoice is not received and remit payment within 30 days.

The Environmental Health Permit will be effective: 08/01/2026 -07/31/2027. This report serves as a temporary permit. However, the permit will be deemed invalid if the permit fee is not paid in full within 30 days from the date of this report. Okay to Operate.

An official permit will be mailed to the address on file and shall be posted in public view upon receipt.

**Structural Review inspection conducted on 07/24/2026.*

*Permit condition:

The equipment listed below are conditionally approved without an exhaust hood:

A. 2x - Antunes Model ES-600R Egg Station.

B. 2x - Alto Shaam Model 5026452 Oven.

C. 1x - Pitco Model CFA-SRTE Re-thermalizer.

D. 1x - Champion Model DH500T-VHR CFA High Temperature Upright Dishwasher.

**Obtain food safety manager certificate within 60 days. All other food employees must have valid food handler cards within 30 days from hire date.*

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When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **8/7/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Zach
new owner
Signed On: July 24, 2026