

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0306546 - JOYHEART BUBBLE		Site Address 21050 MCCLELLAN RD, CUPERTINO, CA 95014	Inspection Date 06/18/2025
Program PR0449889 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 2 - FP10		Owner Name JOYHEART CAFE LLC	Inspection Time 15:05 - 15:50
Inspected By FRANK LEONG	Inspection Type FOLLOW-UP INSPECTION	Consent By ANN WANG	

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

Cited On: 06/03/2025

K06 - 8 Points - Inadequate handwash facilities: supplied or accessible; 113953, 113953.1, 113953.2, 114067(f)

Compliance of this violation has been verified on: 06/18/2025

Cited On: 06/03/2025

K21 - 8 Points - Hot and cold water not available; 113953(c), 114099.2(b), 114163(a), 114189, 114192, 114192.1, 11419

Compliance of this violation has been verified on: 06/18/2025

Minor Violations

Cited On: 06/03/2025

K09 - 3 Points - Improper cooling methods; 114002, 114002.1

Compliance of this violation has been verified on: 06/18/2025

Cited On: 06/03/2025

K30 - 2 Points - Food storage containers are not identified; 114047, 114049, 114051, 114053, 114055, 114067(h), 114069 (b)

Compliance of this violation has been verified on: 06/18/2025

Measured Observations

N/A

Overall Comments:

Follow-up inspection for closure due to lack of hot water.

The following violations were corrected:

K06M - Inadequate handwash stations

- Observed warm water, hand soap and paper towels provided at the handwash stations.

K21M - Adequate supply of hot water

- Measured hot water at 100F at the handwash stations.

- Measured hot water at 120F at the prep sink, 3 compartment sink, and mop sinks.

- Continue to maintain an adequate supply of hot water at least 120F.

K09 - Improper cooling

- No improper cooling occurring during time of inspection; facility was closed.

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **7/2/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

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Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: ANN WANG
OWNER

Signed On: June 18, 2025