

**County of Santa Clara**  
**Department of Environmental Health**  
**Consumer Protection Division**

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716  
 Phone (408) 918-3400 www.ehinfo.org



**OFFICIAL INSPECTION REPORT**

Facility FA0208402 - NMSO INC.		Site Address 2790 STORY RD, SAN JOSE, CA 95127	Inspection Date 05/20/2025
Program PR0302838 - NO FOOD PREP <5,000 SQ FT - FP06		Owner Name NMSO INC	Inspection Time 09:45 - 10:45
Inspected By MAMAYE KEBEDE	Inspection Type FOLLOW-UP INSPECTION	Consent By ROWENA PHAM	

Placard Color & Score <b>RED</b> <b>N/A</b>
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**Comments and Observations**

**Major Violations**

Cited On: 05/16/2025

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

**This violation found not in compliance on 05/20/2025. See details below.**

Cited On: 05/20/2025

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

**Inspector Observations: A live cockroach was observed on the table below the orange juice dispensing machine. Couple of rodent droppings were also observed on the floor below the nut dispensing aisle.**  
**[CA] Eliminate all insects/rodents from the facility by a legal method. Until the live cockroaches are all eliminate and verified by a district inspector, the facility shall be closed. Suzanne Lew Supervising Registered Environmental Health Specialist with the county of Santa Clara has approved the closure. Please contact the district inspector for a follow-up inspection.**  
**During a follow-up inspection, no live or dead vermin, indication of the dropping, gnawing, or rat rub marking should be observed. The owner of the facility must provide a pest control company report which indicate what interventions were conducted and observed violations and recommendations.**

Follow-up By  
05/20/2025

**The structural issues including the cracks, crevices, and gaps the wall behind the soda dispenser must be caulk or sealed. To prevent vermin hiding and breeding and easy cleaning of the floor area, all food products must remove from the floor and stored on shelves or dunnage racks.**

**Any operational and structural issues that contribute to the vermin infestation must also be addressed.**

**Minor Violations**

Cited On: 05/20/2025

K45 - 2 Points - Floor, walls, ceilings: not built, not maintained, not clean; 114143(d), 114266, 114268, 114268.1, 114271, 114272

**Inspector Observations: There are some holes on the wall behind and above the soda dispenser.**  
**[CA] Seal the holes to prevent vermin access and hiding.**

Follow-up By  
05/20/2025

**Measured Observations**

N/A

**Overall Comments:**

**Note: This is a follow-up inspection to the routine inspection that was conducted on 5/16/2025. The store was closed due to vermin infestation. The store has hired a pest control company which cleaned the dead and live cockroaches which were observed on and below the table where soda and other beverages dispensers are stored. However, the holes located above and behind the counters are still not sealed. In addition to that, couple of rodent droppings were on on the floor below the nuts storage aisles. A live cockroach was also observed on below the orange juice dispenser.**

**Therefore, the store shall remain closed. A pest control company has to comeback and conduct intervention. The structural deficiencies located behind the soda dispenser and on the storage room shall be sealed before contacting our office. Please contact the district inspector for follow-up inspection.**

**Since this is a free follow-up inspection. However, any subsequent follow-up inspection after first follow-up shall be billed \$298/hour, minimum one hour, during normal business hours (Monday - Friday, 7:30 AM to 4:30 PM), and \$645 for the first 2 hours, thereafter \$298 each additional hour, during non-business hours, and upon inspector availability.**

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<b>Program</b> PR0302838 - NO FOOD PREP <5,000 SQ FT - FP06	<b>Owner Name</b> NMSO INC	<b>Inspection Time</b> 09:45 - 10:45

## CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **6/3/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

### Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



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**Received By:** Rowena Pham  
Retail Area Manager

**Signed On:** May 20, 2025