

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0252306 - PHO HA NOI SAN JOSE		Site Address 10100 S DE ANZA BL, CUPERTINO, CA 95014	Inspection Date 08/24/2026
Program PR0367203 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14		Owner Name HANOI BISTRO	Inspection Time 11:30 - 12:05
Inspected By MAVERICK CHIN	Inspection Type FOLLOW-UP INSPECTION	Consent By VY AND KELVIN	

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

N/A

Minor Violations

N/A

Measured Observations

N/A

Overall Comments:

On-site for a follow-up inspection after cockroach and rodent activity was observed during the limited inspection conducted on 8/20/2026.

During the follow-up inspection, observed no evidence of cockroach or rodent activity.

Facility was treated by Crane Pest Control earlier this morning, on 8/24/2026.

Report noted several outstanding structural deficiencies that have yet to be corrected.

Ensure all structural deficiencies noted by pest control are corrected to prevent the harborage or intrusion of vermin.

Per the managers, Kelvin and Vy, the facility intends to undergo a remodel (mostly dining area, but possibly some areas of the kitchen as well) later this year. Ensure to consult with DEH Plan Check at dehplancheck@deh.sccgov.org prior to making any changes. Plan check submittal may be required depending on the scope of the work. For further inquiries, call the main line at (408)918-3400 or visit the website for more information.

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **9/7/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control


Received By: Vy
Manager
Signed On: August 24, 2026