

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0203995 - ROGER'S DELI	Site Address 295 E MIDDLEFIELD RD, MOUNTAIN VIEW, CA 9404	Inspection Date 03/05/2026
Program PR0302344 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 2 - FP10	Owner Name LAM, NAM	Inspection Time 10:30 - 12:00
Inspected By MARCELA MASRI	Inspection Type FOLLOW-UP INSPECTION	Consent By MIKE LAM

Placard Color & Score

YELLOW
N/A

Comments and Observations

Major Violations

N/A

Minor Violations

Cited On: 03/05/2026

K07 - 3 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Inspector Observations: FOUND THE TUNA SALAD AND VARIOUS POTENTIALLY HAZARDOUS FOOD AT 47F AND THE AIR TEMP AT 47F IN THE SERVICE REFRIGERATOR NEAR THE HAND WASH SINK. [CA] KEEP THE POTENTIALLY HAZARDOUS FOOD AT 41F OR BELOW. NOTE: THE OWNER STATES THAT THE FOOD HAS BEEN STORED IN THIS REFRIGERATOR FOR LESS THAN 4 HRS AND WILL BE RELOCATED.

Follow-up By
03/10/2026

Cited On: 02/24/2026

K35 - 2 Points - Equipment, utensils - Unapproved, unclean, not in good repair, inadequate capacity; 114130, 114130.1, 114130.2, 114130.3, 114130.4, 114130.5, 114132, 114133, 114137, 114139, 114153, 114155, 114163, 114165, 114167, 114169, 114175, 114177, 114180, 114182

This violation found not in compliance on 03/05/2026. See details below.

Cited On: 03/05/2026

K35 - 2 Points - Equipment, utensils - Unapproved, unclean, not in good repair, inadequate capacity; 114130, 114130.1, 114130.2, 114130.3, 114130.4, 114130.5, 114132, 114133, 114137, 114139, 114153, 114155, 114163, 114165, 114167, 114169, 114175, 114177, 114180, 114182

Inspector Observations: THE SERVICE REFRIGERATOR NEAREST THE FIRST HAND WASH SINK IS NOT KEEPING THE COLD POTENTIALLY HAZARDOUS FOOD AT 41F OR BELOW. [CA] REPAIR THE REFRIGERATOR.

Follow-up By
03/10/2026

Measured Observations

N/A

Overall Comments:

FOLLOW UP INSPECTION FROM 2/24/26 IN WHICH BOTH HAND WASH SINKS HAD NO PAPER TOWELS AND NON WORKING SOAP DISPENSERS. THE POTENTIALLY HAZARDOUS FOOD IN THE SERVICE REFRIGERATOR CLOSEST TO THE HAND WASH SINK WAS UNABLE TO KEEP THE POTENTIALLY HAZARDOUS FOOD AT 41F OR BELOW AND THE HALF AND HALF CREAMER ON THE SELF SERVE CONTAINER WAS LACKING A TIME STAMP INDICATING THE 4 HRS THAT IT CAN BE KEPT WITHOUT REFRIGERATION.

FINDINGS: THE SERVICE REFRIGERATOR IS STILL UNABLE TO KEEP THE POTENTIALLY HAZARDOUS FOOD AT 41F OR BELOW. THE HAND WASH SINKS ARE FULLY STOCKED AND THE HALF AND HALF CREAMER WAS LACKING THE TIME STAMP.

NOTE: A SECOND RE-INSPECTION WILL BE PERFORMED AND WILL BE CHARGED AT \$323 PER HOUR DURING BUSINESS HOURS, MINIMUM ONE HOUR OR \$645/2-HOUR MINIMUM DURING NON-BUSINESS HOURS, AND UPON INSPECTOR AVAILABILITY.

OFFICIAL INSPECTION REPORT

Facility FA0203995 - ROGER'S DELI	Site Address 295 E MIDDLEFIELD RD, MOUNTAIN VIEW, CA 94043	Inspection Date 03/05/2026
Program PR0302344 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 2 - FP10	Owner Name LAM, NAM	Inspection Time 10:30 - 12:00

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **3/19/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: MIKE LAM
OWNER
Signed On: March 05, 2026