

County of Santa Clara
Department of Environmental Health
Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716
 Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0274810 - TRAM 2 CREAM COFFEE		Site Address 999 STORY RD 9012, SAN JOSE, CA 95122	Inspection Date 12/15/2023
Program PR0415400 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 1 - FP12		Owner Name TRAM COFFEE LLC	Inspection Time 09:30 - 11:00
Inspected By HENRY LUU	Inspection Type LIMITED INSPECTION	Consent By TRAM	

Placard Color & Score RED N/A
--

Comments and Observations

Major Violations

K21 - 8 Points - Hot and cold water not available; 113953(c), 114099.2(b), 114163(a), 114189, 114192, 114192.1, 11419

Inspector Observations: Hot water at the hand wash station, food preparation sink, and three-compartment sink measured at 65F.

Follow-up By 12/19/2023

Per manager, water heater was broken since the day before.

[CA] Hot water shall be supplied at a minimum temperature of at least 120°F measured from the faucet throughout facility except at handwash sinks. Ensure hot water heater is operable and maintained in good repair at all times.

Hot water generation and distribution systems shall be sufficient to meet the peak hot water demands throughout the food facility.

Minor Violations

K38 - 2 Points - Inadequate ventilation and lighting in designated area; 114149, 114149.1, 114149.2, 114149.3, 114252, 114252.1

Inspector Observations: Observed three induction burners in use which was not previously approved. Facility lacks any dedicated ventilation hood for cooking equipment. [CA] Provide approved exhaust hood ventilation over all cooking equipment as required to effectively remove cooking odors, smoke, steam, grease, heat, and vapors.

K41 - 2 Points - Plumbing unapproved, not installed, not in good repair; improper backflow devices; 114171, 114189.1, 114190, 114192, 114193, 114193.1, 114199, 114201, 114269

Inspector Observations: Ice machine located at the front service area observed to be directly drained into a floor drain.

Ice bin at the front service counter observed in use. Per contractor during the structural review inspection conducted on 9/27/2023, water is drained into a floor drain. Floor drain is hidden behind cabinetry and not easily accessible.

[CA] All equipment that discharges liquid waste shall be drained by means of indirect waste pipes, and all wastes drained by them shall discharge through an air gap into a floor sink or other approved type of receptor.

K45 - 2 Points - Floor, walls, ceilings: not built, not maintained, not clean; 114143(d), 114266, 114268, 114268.1, 114271, 114272

Inspector Observations: Wall behind the food preparation counter at the front service area observed to be an unapproved finish - backing has grooves and is not easily cleanable.

[CA] Repair the wall with a durable, smooth, nonabsorbent, and easily cleanable surface.

Performance-Based Inspection Questions

N/A

Measured Observations

N/A

Overall Comments:

- Facility is hereby closed due to lack of hot water.
- Facility shall remain closed until hot water at minimum of 120F is provided at all critical sinks, with the exception of the hand wash sink, minimum 100F shall be submitted.

OFFICIAL INSPECTION REPORT

Facility FA0274810 - TRAM 2 CREAM COFFEE	Site Address 999 STORY RD 9012, SAN JOSE, CA 95122	Inspection Date 12/15/2023
Program PR0415400 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 1 - FP12	Owner Name TRAM COFFEE LLC	Inspection Time 09:30 - 11:00

- Subsequent follow-up inspection after first follow-up shall be billed \$290/hour, minimum one hour, during normal business hours (Monday - Friday, 7:30 AM to 4:30 PM), and \$629/hour, minimum two hours, during non-business hours, and upon inspector availability.

- The posted placard is property of the Santa Clara County Department of Environmental Health and shall not be removed, covered-up, relocated, tampered, or copied. Failure to comply may result in enforcement actions per County Ordinance Code Section B11-55.

- A facility found to be in continued operation without a permit may incur a penalty of three (3) times the operating permit fee, and fee(s) for re-inspection(s) charged at the current hourly rate approved by the Santa Clara County Board of Supervisors. Penalties and fees incurred due to enforcement activities must be paid in full prior to the issuance of an operating permit.

The permit category for this facility is FP12. An invoice for the permit fee in the amount of \$873.00 will be mailed to the billing address on the application. Payment must be submitted within 10 days of receipt of the invoice. The owner is responsible for contacting our department if an invoice is not received and remit payment within 30 days.

The Environmental Health Permit will be effective: 12/01/2023 - 11/30/2024 This report serves as a temporary permit. However, the permit will be deemed invalid if the permit fee is not paid in full within 30 days from the date of this report. Okay to Operate.

An official permit will be mailed to the address on file and shall be posted in public view upon receipt.

*Structural Review inspection conducted on 09/27/2023

*Permit condition:

- 1) Facility will need to relocate ice machine so that water drain pipe is indirectly drained into a floor sink.
- 2) Ice bin at the front service counter is unapproved for use.
- 3) Water heater is currently undersized to accommodate for additional hand wash station in the upstairs area which was not documented on plans.
 - If water heater is to be replaced today, the minimum requirements would be:
 - Electric - 7.41 kW.
 - Gas - 33,000 BTU.
 - Tankless - 9 GPM at 60 degree rise.
 - Submit water heater specifications to district inspector prior to obtaining water heater.
- 4) Walls at the front service counter are of an unapproved finished. See violation above. Replace walls with suitable finish and/or install clear plexi-glass finish to maintain facility ambiance.
- 5) Submit plan check application for induction burners. Hood exemption form shall be submitted along with a statement from a license mechanical engineer that the equipment does not produce toxic gases, smoke, grease, vapors, or heat when operated under maximum use conditions using the specific menu items of the proposed facility may be needed.

*** Project is to be completed by 02/29/2024.

An additional follow-up inspection will be conducted on verify compliance of conditions 1, 2, 5.

Joint inspection with P. Lagana and F. Kieu.

OFFICIAL INSPECTION REPORT

Facility FA0274810 - TRAM 2 CREAM COFFEE	Site Address 999 STORY RD 9012, SAN JOSE, CA 95122	Inspection Date 12/15/2023
Program PR0415400 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 1 - FP12	Owner Name TRAM COFFEE LLC	Inspection Time 09:30 - 11:00

CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **12/29/2023**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Tram
Manager

Signed On: December 15, 2023