

County of Santa Clara
Department of Environmental Health
Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716
 Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0261152 - THIEN HUONG SANDWICHES & BAKERY		Site Address 1181 STORY RD, SAN JOSE, CA 95122	Inspection Date 06/21/2023
Program PR0382908 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14			Owner Name HIEN NGUYEN
Inspected By HENRY LUU	Inspection Type FOLLOW-UP INSPECTION	Consent By LIN S.	

Placard Color & Score GREEN N/A
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Comments and Observations

Major Violations

Cited On: 05/26/2023

K05 - 8 Points - Hands not clean/improperly washed/gloves not used properly; 113952, 113953.3, 113953.4, 113961, 113968, 113973 (b-f)

This violation found not in compliance on 06/21/2023. See details below.

Cited On: 05/26/2023

K06 - 8 Points - Inadequate handwash facilities: supplied or accessible; 113953, 113953.1, 113953.2, 114067(f)

Compliance of this violation has been verified on: 06/21/2023

Cited On: 05/26/2023

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

This violation found not in compliance on 06/21/2023. See details below.

Cited On: 05/26/2023

K13 - 8 Points - Food not in good condition/unsafe/adulterated; 113967, 113976, 113980, 113988, 113990, 114035, 114041, 114254(c), 114254.3

This violation found not in compliance on 06/21/2023. See details below.

Cited On: 05/26/2023

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Compliance of this violation has been verified on: 06/21/2023

Minor Violations

Cited On: 05/26/2023

K22 - 3 Points - Sewage and wastewater improperly disposed; 114197

Compliance of this violation has been verified on: 06/21/2023

Cited On: 06/21/2023

K23 - 3 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: Dead cockroaches observed in the following areas:

- On floor at corner of the food preparation table where sandwiches are prepared.
- On floor underneath one-compartment food preparation/ware wash sink across from sandwich preparation refrigerator.
- On floor behind cook line at the left side kitchen.
- On wall adjacent to the three-compartment sink at the left side kitchen.
- On floor at the right side facility dining room.

[CA] Remove dead cockroach and old rodent droppings. Clean and sanitize all affected areas.

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Measured Observations

Item	Location	Measurement	Comments
Ambient	Walk-in refrigerator	40.00 Fahrenheit	Left side kitchen
Warm water	Hand wash sinks	101.00 Fahrenheit	
Hot water	Three-compartment sink	122.00 Fahrenheit	Right side kitchen
Ambient	Walk-in refrigerator	41.00 Fahrenheit	Right side kitchen
Hot water	Three-compartment sink	131.00 Fahrenheit	Left side kitchen

Overall Comments:

- On-site for operator scheduled follow-up inspection after facility was closed during a routine inspection and complaint investigation on 5/26/2023.
 - Facility was closed due to vermin.
- The first follow-up inspection was conducted on 6/9/2023 during a DEH drive-by.
 - Facility was found operating on a suspended health permit.
 - Facility and operations were immediately ordered to cease and desist.
- Second scheduled follow-up inspection will be chargeable at \$219 per hour, minimum one hour.
- Facility has corrected the following major violations:
 - K06M - Adequate handwash facilities supplied:
 - All hand wash stations observed with warm water, hand soap, and paper towels readily available.
 - K22M - Sewage and wastewater properly disposed:
 - All floor drains observed to adequately drain.
 - K23M - No rodents, insects, birds, or animals:
 - Facility was serviced by pest control company on 5/2/23, 5/16/23, 5/28/23, 5/30/23, 6/6/23, 6/20/23.
 - Pest control reports were reviewed during follow-up inspection.
 - Pest control company was present at time of follow-up inspection.
 - No live activity was observed.
 - Numerous dead cockroaches observed.
 - Majority of holes, gaps, cracks were filled/sealed.
- The following major violations observed on 5/26/2023 were not observed during the follow-up:
 - K05M - Hands clean, properly washed; gloves usage.
 - K07M - Proper hot and cold holding temperatures.
 - K13M - Food in good condition, safe, unadulterated.
- Facility was not operating at time of follow-up.
- Facility is hereby authorized to reopen and resume operations.
 - Prior to reopen, clean and sanitize all food contact surfaces and utensils.
 - Continue to clean and maintain facility.
 - Continue to address all other violations noted on inspection reports.

FACILITY RE-OPENED / PERMIT REINSTATED

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 7/5/2023. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

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Legend:

- [CA] Corrective Action
- [COS] Corrected on Site
- [N] Needs Improvement
- [NA] Not Applicable
- [NO] Not Observed
- [PBI] Performance-based Inspection
- [PHF] Potentially Hazardous Food
- [PIC] Person in Charge
- [PPM] Part per Million
- [S] Satisfactory
- [SA] Suitable Alternative
- [TPHC] Time as a Public Health Control



Received By: Lin S.
Manager

Signed On: June 21, 2023