

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0257696 - POP TEA BAR		Site Address 456 CAMBRIDGE AV, PALO ALTO, CA 94306	Inspection Date 08/27/2026
Program PR0377016 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 2 - FP10		Owner Name YANUT BETHEL	Inspection Time 13:00 - 13:35
Inspected By JOSHUA LUCES	Inspection Type LIMITED INSPECTION	Consent By TONY	

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Inspector Observations:

Observed cooked chicken and mayonnaise stored outside of refrigeration at the start of this investigation.

A. The food worker stated the chicken measured at 60F was removed from the freezer approximately 2 hours prior.

B. The food worker stated the mayonnaise was left at ambient temperature for approximately 1 day.

[COS] A. The chicken was placed in the reach in freezer to cool to 41F within 2 hours.

B. The mayonnaise was discarded at this time. See VC&D report under record ID: PR0377016.

Minor Violations

K49 - 2 Points - Permits not available; 114067(b,c), 114381(a), 114387

Inspector Observations:

--48 HOUR NOTICE--

It was discussed with the PIC that a change of ownership had occurred less than one month prior. Current records do not indicate that the permit application and facility evaluation packet have been received by this agency, therefore, this facility is currently operating without a valid health permit.

Due to operating without a valid health permit, facility will additionally incur a 25% of annual permit fee.

Submit permit application and facility evaluation packet in person or via email to: DEHWEB@deh.sccgov.org

Failure to comply within 48 hours will result in facility closure and additional enforcement, including but not limited to reinspection(s) and additional cost recovery fees.

A facility found to be in continued operation without a permit may incur a penalty of three (3) times the operating permit fee, and fee(s) for re-inspection(s) charged at the current hourly rate approved by the Santa Clara County Board of Supervisors. Penalties and fees incurred due to enforcement activities must be paid in full prior to the issuance of an operating permit.

[CA] A food facility shall not be open for business without a valid health permit.

Performance-Based Inspection Questions

N/A

Measured Observations

N/A

Overall Comments:

This inspection was conducted in conjunction with complaint investigation conducted under: CO0160662. Blank facility evaluation packet was printed and provided at time of inspection.

Follow-up By
08/29/2026

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When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **9/10/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: TONY ANDRIA
PIC
Signed On: August 27, 2026