

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0291721 - HYATT CENTRIC HOTEL - MOUNTAIN VIEW - KI		Site Address 409 SAN ANTONIO RD, MOUNTAIN VIEW, CA 94040		Inspection Date 10/24/2025		Placard Color & Score GREEN 93		
Program PR0441914 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14			Owner Name PALMETTO HOSPITALITY OF		Inspection Time 08:15 - 09:30			
Inspected By DENNIS LY		Inspection Type ROUTINE INSPECTION		Consent By MARK				FSC Kati Marosites 9/19/27

RISK FACTORS AND INTERVENTIONS		IN	OUT		COS/SA	N/O	N/A	PBI
			Major	Minor				
K01	Demonstration of knowledge; food safety certification	X						
K02	Communicable disease; reporting/restriction/exclusion	X						
K03	No discharge from eyes, nose, mouth	X						
K04	Proper eating, tasting, drinking, tobacco use	X						
K05	Hands clean, properly washed; gloves used properly			X				
K06	Adequate handwash facilities supplied, accessible	X						S
K07	Proper hot and cold holding temperatures	X						S
K08	Time as a public health control; procedures & records					X		
K09	Proper cooling methods					X		
K10	Proper cooking time & temperatures	X						
K11	Proper reheating procedures for hot holding	X						
K12	Returned and reservice of food	X						
K13	Food in good condition, safe, unadulterated	X						
K14	Food contact surfaces clean, sanitized	X						S
K15	Food obtained from approved source	X						
K16	Compliance with shell stock tags, condition, display						X	
K17	Compliance with Gulf Oyster Regulations						X	
K18	Compliance with variance/ROP/HACCP Plan						X	
K19	Consumer advisory for raw or undercooked foods	X						
K20	Licensed health care facilities/schools: prohibited foods not being offered						X	
K21	Hot and cold water available	X						
K22	Sewage and wastewater properly disposed	X						
K23	No rodents, insects, birds, or animals	X						

GOOD RETAIL PRACTICES		OUT	COS
K24	Person in charge present and performing duties		
K25	Proper personal cleanliness and hair restraints		
K26	Approved thawing methods used; frozen food		
K27	Food separated and protected	X	
K28	Fruits and vegetables washed		
K29	Toxic substances properly identified, stored, used		
K30	Food storage: food storage containers identified		
K31	Consumer self service does prevent contamination		
K32	Food properly labeled and honestly presented		
K33	Nonfood contact surfaces clean		
K34	Warewash facilities: installed/maintained; test strips	X	
K35	Equipment, utensils: Approved, in good repair, adequate capacity		
K36	Equipment, utensils, linens: Proper storage and use		
K37	Vending machines		
K38	Adequate ventilation/lighting; designated areas, use		
K39	Thermometers provided, accurate		
K40	Wiping cloths: properly used, stored		
K41	Plumbing approved, installed, in good repair; proper backflow devices		
K42	Garbage & refuse properly disposed; facilities maintained		
K43	Toilet facilities: properly constructed, supplied, cleaned		
K44	Premises clean, in good repair; Personal/chemical storage; Adequate vermin-proofing		
K45	Floor, walls, ceilings: built, maintained, clean		
K46	No unapproved private home/living/sleeping quarters		
K47	Signs posted; last inspection report available		

OFFICIAL INSPECTION REPORT

Facility FA0291721 - HYATT CENTRIC HOTEL - MOUNTAIN VIEW - KI		Site Address 409 SAN ANTONIO RD, MOUNTAIN VIEW, CA 94040	Inspection Date 10/24/2025
Program PR0441914 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14		Owner Name PALMETTO HOSPITALITY OF MOUNTAIN VIEW.	Inspection Time 08:15 - 09:30
K48	Plan review		
K49	Permits available		
K58	Placard properly displayed/posted		

Comments and Observations

Major Violations

No major violations were observed during this inspection.

Minor Violations

K05 - 3 Points - Hands not clean/improperly washed/gloves not used properly; 113952, 113953.3, 113953.4, 113961, 113968, 113973 (b-f)

Inspector Observations: Improper handwashing practice observed - employee seen washing hands while still wearing disposable gloves. [CA] Employees shall properly wash hands by removing disposable gloves and using warm water, soap, and single-use paper towels.

K27 - 2 Points - Food not separated and unprotected; 113984(a-d,f), 113986, 114060, 114067(a,d,e,j), 114069(a,b), 114077, 114089.1(c), 114143(c)

Inspector Observations: Inside reach-in cooler by the cook line, tray of raw shell eggs is stored above containers of salad. [CA] Store raw or uncooked foods separate or below ready-to-eat foods to prevent cross contamination.

K34 - 2 Points - Warewashing facilities: not installed or maintained; no test strips; 114067(f,g), 114099, 114099.3, 114099.5, 114101(a), 114101.1, 114101.2, 114103, 114107, 114125

Inspector Observations: Lacking applicable test strips to measure sanitizing method used at the high temperature dishwasher. [CA] Means for adequately measuring the applicable sanitization method must be readily available (ex. Sanitizer test strips, thermal strips).

Performance-Based Inspection Questions

All responses to PBI questions were satisfactory.

Measured Observations

Item	Location	Measurement	Comments
Hot water	Handwash sink	100.00 Fahrenheit	
Sausage	Warmer	136.00 Fahrenheit	
Raw chicken	Walk-in cooler	38.00 Fahrenheit	
Beef patty	Upright reach-in cooler	37.00 Fahrenheit	
Egg	Drawer cooler	41.00 Fahrenheit	
Sanitizing rinse	High temperature dishwasher	162.00 Fahrenheit	
Raw shell eggs	Food prep unit	35.00 Fahrenheit	
Diced ham	Food prep unit	41.00 Fahrenheit	
Raw shell eggs	Reach in of food prep unit	38.00 Fahrenheit	
Scallops	Upright reach-in cooler	36.00 Fahrenheit	
Cooked potaotes	Warmer	142.00 Fahrenheit	
Cut tomatoes	Food prep unit	40.00 Fahrenheit	
Raw beef	Walk-in cooler	38.00 Fahrenheit	
Raw steak	Upright reach-in cooler	37.00 Fahrenheit	
Hot water	Three compartment sink	120.00 Fahrenheit	
Salmon	Food prep unit	40.00 Fahrenheit	
Yogurt	Walk-in cooler	41.00 Fahrenheit	
Milk	Upright reach-in cooler	37.00 Fahrenheit	
Cheese	Walk-in cooler	40.00 Fahrenheit	

Overall Comments:

Discussed and provided handout for consumer advisory

OFFICIAL INSPECTION REPORT

Facility FA0291721 - HYATT CENTRIC HOTEL - MOUNTAIN VIEW - KI	Site Address 409 SAN ANTONIO RD, MOUNTAIN VIEW, CA 94040	Inspection Date 10/24/2025
Program PR0441914 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14	Owner Name PALMETTO HOSPITALITY OF MOUNTAIN VIEW.	Inspection Time 08:15 - 09:30

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **11/7/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Mark Salquist
Manager
Signed On: October 24, 2025