County of Santa Clara
Department of Environmental Health
Consumer Protection Division
1555 Berger Drive, Suite 300, San Jose, CA 95112-2716
Phone (408) 918-3400 www.ehinfo.org

OFFICIAL INSPECTION REPORT

Facility	Site Address	Inspection Date
FA0291060 - PACIFIC CATCH	19399 STEVENS CREEK BL, CUPERTINO, CA 9501	11/20/2026
Program	**Owner Name**	**Inspection Time**
PR0436308 - FOOD PREP / FOOD SVC OP 26+ EMPLOYEES RC 3 - FP17	PACIFIC CATCH, INC.	16:00 - 16:40
Inspected By	**Inspection Type**	**Consent By**
PRINCESS LAGANA	LIMITED INSPECTION	JOE

Placard Color & Score
RED
N/A

Comments and Observations

Major Violations

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: 1. Observed 50+ rodent droppings in the following areas:
-on top of soda syrup boxes
-on floor directly below soda syrup boxes
-on floor at dry storage area
-on floor at bar area
-on floor at alcohol storage area
-on floor near mop sink

Manager stated they found 1 dead rodent underneath lockers and 1 dead rodent on trap at dry storage area yesterday.

Pest control reports by IPM Pest Control Company for services on 11/09/26, 11/12/26, 11/17/26 and 11/18/26 were provided. Rodent droppings noted "in the back by the syrup for the sodas" on 11/12/26 and "found a lot of rodent dropping all over the kitchen and underneath the booths" 11/18/26 by technician.

2. Photographs: Taken for documentation purposes.
3. Supervisor Notified: Anjani S.
4. Notification: The person in charge during inspection, Jo, has been informed that the facility must close immediately.

[CA]: The premises of each food facility must be maintained free of vermin. A facility cannot operate if there is a vermin infestation that leads to contamination of food contact surfaces, packaging, utensils, food equipment, or adulteration of food. The facility is required to cease operations immediately and must remain closed until all corrective actions on the provided checklist are completed.

Requirements Before Reopening:
1. Email the signed and completed Reopening Checklist to the assigned inspector.
2. Submit a copy of the pest control report from a licensed provider.

Minor Violations

No minor violations were observed during this inspection.

Performance-Based Inspection Questions

N/A

Measured Observations

N/A

Overall Comments:

Facility is ordered closed due to evidence of a vermin (rodent) infestation.

Immediately cease and desist all operations.
- Facility is prohibited from all food service activities which include, but not limited to: preparation, service, handling, distribution, and sale.

OFFICIAL INSPECTION REPORT

Facility	Site Address	Inspection Date
FA0291060 - PACIFIC CATCH	19399 STEVENS CREEK BL, CUPERTINO, CA 95014	11/20/2026
Program	**Owner Name**	**Inspection Time**
PR0436308 - FOOD PREP / FOOD SVC OP 26+ EMPLOYEES RC 3 - FP17	PACIFIC CATCH, INC.	16:00 - 16:40

- Facility shall remain closed until vermin infestation is completely abated and authorization is provided by this Division.

- Subsequent follow-up inspection shall be billed at $290/hour, minimum one hour, during normal business hour, Monday - Friday 7:30 AM to 4:30 PM, and $664 for a minimum two hours, during non-business hours, and upon inspector availability.

-Contact Specialist, Princess Lagana (Princess.Lagana@deh.sccgov.org), or email DEH at DEHWEB@deh.sccgov.org to schedule a follow up inspection.
- The posted placard is property of the Santa Clara County Department of Environmental Health and shall not be removed, covered-up, relocated, tampered, or copied red placard. Failure to comply may result in enforcement actions per County Ordinance Code Section B11-55.

- A facility found to be in continued operation without a permit may incur a penalty of three (3) times the operating permit fee, and fee(s) for re-inspection(s) charged at the current hourly rate approved by the Santa Clara County Board of Supervisors. Penalties and fees incurred due to enforcement activities must be paid in full prior to the issuance of an operating permit.

***** A period of 24 hours from this inspection shall pass before requesting a follow-up inspection. Please note that pest control treatments for rodents or insects may require a sufficient amount of contact time for these to be effective.***

CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **12/4/2026**.Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Joe Wyatt
Manager

Signed On: November 20, 2026