County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716 Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility		Site Address		Inspection Date	Placard Color & Score	
FA0210730 - GOLDEN HOUSE CHINESE RESTAURANT		7108 SANTA TERESA BL, SAN JOSE, CA 95139		11/14/2023		
Program			Owner Name	Inspection Time	RED	
PR0302537 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11			PHUNG, ANH A	14:30 - 15:00		
Inspected By GINA STIEHR	Inspection Type LIMITED INSPECTION	Consent By ANGIE			N/A	

Comments and Observations

Major Violations

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: Observed fresh rodent droppings throughout facility, particularly concentrated in dry storage room. Observed droppings on bulk containers and open bulk bags of food. [CA] Eliminate pests from facility; recommend working with professional pest control.

Minor Violations

K05 - 3 Points - Hands not clean/improperly washed/gloves not used properly; 113952, 113953.3, 113953.4, 113961, 113968, 113973 (b-f)

Inspector Observations: Observed employee talking on phone while cooking. [CA] Employees must discontinue practice of talking on the phone while handling food. Ensure employees are properly washing hands after talking on phone, before handling food. [COS] PIC had employee wash hands.

Performance-Based Inspection Questions

N/A

Measured Observations

N/A

Overall Comments:

Limited inspection based of complaint investigation (CO0153785) regarding employees smoking while handling food and rodents.

CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than <u>11/28/2023</u>. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.



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Legen	d:		
[CA]	Corrective Action		$I \land \land \land \land$
[COS]	Corrected on Site		M
[N]	Needs Improvement		\bigcirc
[NA]	Not Applicable		
[NO]	Not Observed	Received By:	Quiang Chen
[PBI]	Performance-based Inspection		Manager
[PHF]	Potentially Hazardous Food	Signed On:	November 14, 2023
[PIC]	Person in Charge		
[PPM]	Part per Million		
[S]	Satisfactory		
[SA]	Suitable Alternative		

[TPHC] Time as a Public Health Control