

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0261015 - WHOLE FOODS MARKET - BAKERY	Site Address 20955 STEVENS CREEK BL, CUPERTINO, CA 95014	Inspection Date 03/26/2025
Program PR0382683 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 2 - FP10	Owner Name WHOLE FOODS MARKET CA	Inspection Time 13:45 - 14:15
Inspected By ALEXANDER ALFARO	Inspection Type FOLLOW-UP INSPECTION	Consent By SHANNON IVES

Placard Color & Score
RED
N/A

Comments and Observations

Major Violations

N/A

Minor Violations

Cited On: 03/26/2025

K23 - 3 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: Observed numerous live german cockroaches of all life stages near the dishwasher. Per PIC, the pest control came last night and they had a cleaning service to sanitize afterwards. Per PIC, they finished cleaning at 5 am and the store opened at normal hours (8:00 am). Per the service report provided, Western Exterminator company came on site on 3/26/2025 and provided service from 8:22:25 am - 10:26:25 am.

[CA] The premises of each food facility shall be kept free of vermin. A food facility shall not operate when there is a vermin infestation that has resulted in the contamination of food contact surfaces, food packaging, utensils, food equipment, or adulteration of food(s). The food facility shall cease operation of the food facility immediately. The food facility shall remain closed until: there is no longer evidence of a vermin infestation; all contaminated surfaces have been cleaned and sanitized; and contributing factors such as cleaning, repairs, and the elimination of harborages have been resolved.

Measured Observations

N/A

Overall Comments:

This is the first follow up inspection to verify compliance with major violation K23.

Observations:

K23: Observed numerous live german cockroaches of all life stages near the dishwasher. Per PIC, the pest control came last night and they had a cleaning service to sanitize afterwards. Per PIC, they finished cleaning at 5 am and the store opened at normal hours (8:00 am). Per the service report provided, Western Exterminator company came on site on 3/26/2025 and provided service from 8:22:25 am - 10:26:25 am.

Facility is to remain closed until authorized by this department to reopen.

The first follow up inspection is free of charge. Any and all subsequent follow up inspections shall be charged at the approved hourly rate of \$298.00/hr, minimum of one hour, during normal business hours: Monday through Friday 7:30am to 4:30pm or \$645/hour minimum two hour during non business hours, and upon inspector availability.

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CLOSURE / PERMIT SUSPENSION NOTICE

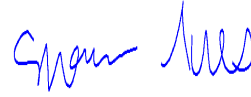
When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **4/9/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Shannon Ives
Associate Store Team Leader

Signed On: March 26, 2025