

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0230923 - 99 RANCH MARKET-GROCERY STORE	Site Address 10983 N WOLFE RD, CUPERTINO, CA 95014	Inspection Date 07/01/2025
Program PR0331040 - NO FOOD PREP > 20,000 SQ FT - FP08	Owner Name WELCOME MARKET INC	Inspection Time 14:05 - 15:00
Inspected By SUKHREET KAUR	Inspection Type LIMITED INSPECTION	Consent By XING

Placard Color & Score

RED
N/A

Comments and Observations

Major Violations

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: Observed Vermin: Documented in the following areas:

BACK WAREHOUSE

- Rodent droppings in back warehouse above food boxes and on shelves of racks.
- Observed sticky traps and snap traps on floors under racks and on shelves with food boxes throughout the back warehouse, near back produce room.

DELI AND BAKERY

- Rodent droppings above water heater in bakery
- Rodent droppings and trap behind mixer in bakery
- Multiple droppings above dish washer in deli
- Droppings on shelf above dish washer area
- Snap trap on shelf above prep tables towards back wall in deli, droppings on one shelf above table with cooking oil coming in contact with a strainer used in cooking.

2. Photographs: Taken for documentation purposes.

3. Supervisor Notified

4. Notification: The person in charge during inspection, YAOXING LIU has been informed that the facility must close immediately.

[CA]: The premises of each food facility must be maintained free of vermin. A facility cannot operate if there is a vermin infestation that leads to contamination of food contact surfaces, packaging, utensils, food equipment, or adulteration of food. The facility is required to cease operations immediately and must remain closed until all corrective actions on the provided checklist are completed.

Requirements Before Reopening:

1. Email the signed and completed Reopening Checklist to the assigned inspector.
2. Submit a copy of the pest control report from a licensed provider.

Minor Violations

K36 - 2 Points - Equipment, utensils, linens: Improper storage and use; 114074, 114081, 114119, 114121, 114161, 114178, 114179, 114083, 114185, 114185.2, 114185.3, 114185.4, 114185.5

Inspector Observations: Observed all food boxes and grocery stored next to the walls on wooden pallets without access to the back wall for inspection for vermin or cleaning.

[CA] Maintain food and food boxes on approved racks that are six inches above the floor for easy cleaning access and away from wall for cleaning access and vermin inspection.

K45 - 2 Points - Floor, walls, ceilings: not built, not maintained, not clean; 114143(d), 114266, 114268, 114268.1, 114271, 114272

Inspector Observations: Observed holes or openings in various locations throughout the back warehouse, observed some gaps in bakery and deli ceilings.

[CA] Repair holes in structure and maintain in good repair to prevent pest harborage.

Performance-Based Inspection Questions

N/A

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Measured Observations

N/A

Overall Comments:

CO0157181

Limited inspection conducted along with complaint investigation.

Facility shall cease and deist all food operations.

Facility is closed due to active rodent infestation. Observed rodent droppings in back warehouse, deli and bakery area.

Pest control service is conducted weekly. Pest control service comments/observations such as open holes/gaps, standing water and food debris in kitchen area and removing rodent carcasses from traps and replacing traps/glue boards also indicate active infestation.

Food facility shall remain closed and complete the following requirements before reopening:

- 1. Email the signed and completed Reopening Checklist to the assigned inspector.*
- 2. Submit a copy of the pest control report from a licensed provider*

Ensure the facility is cleaned and sanitized and there is no evidence of rodent droppings in the facility.

All the affected equipment shall be cleaned and sanitized.

Any adulterated or contaminated food shall be discarded.

Any open holes or gaps shall be sealed.

Move food containers six inches above the floor and away from walls to provide access for cleaning and for vermin/pest control inspection.

Contact district specialist Sukhreet Kaur at (408) 918-3460 or sukhreet.kaur@deh.sccgov.org to schedule re inspection once the above requirements are completed.

- Subsequent follow-up inspection after first follow-up shall be billed \$298/hour, minimum one hour, during normal business hours (Monday - Friday, 7:30 AM to 4:30 PM), and \$645/hour, minimum two hours, during non-business hours, and upon inspector availability.

- The posted placard is property of the Santa Clara County Department of Environmental Health and shall not be removed, covered-up, relocated, tampered, or copied. Failure to comply may result in enforcement actions per County Ordinance Code Section B11-55.

- A facility found to be in continued operation without a permit may incur a penalty of three (3) times the operating permit fee, and fee(s) for re-inspection(s) charged at the current hourly rate approved by the Santa Clara County Board of Supervisors. Penalties and fees incurred due to enforcement activities must be paid in full prior to the issuance of an operating permit

CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 7/15/2025. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

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Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: YAOXING LIU

MANAGER

Signed On: July 01, 2025