# **County of Santa Clara**

## **Department of Environmental Health**

## **Consumer Protection Division**

 $1555 \ Berger \ Drive, \ Suite \ 300, \ San \ Jose, \ CA \ 95112-2716$   $Phone \ (408) \ 918-3400 \quad www.ehinfo.org$ 

K43 Toilet facilities: properly constructed, supplied, cleaned

K46 No unapproved private home/living/sleeping quarters
 K47 Signs posted; last inspection report available

K45 Floor, walls, ceilings: built,maintained, clean

K44 Premises clean, in good repair; Personal/chemical storage; Adequate vermin-proofing



OF	FICIAL INSPE	CTION REPORT	Г						
Facility FA0208429 - EAST LAKE CHINESE SEAFOOD	Site Address 2850 QUIMBY RD	130, SAN JOSE, CA 9514	18	Inspection Date 08/09/2024 Inspection Time 11:45 - 13:45		]  extstyle  e	Placard Color & Score <b>RED</b>		
Program PR0305881 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYE	EES RC 3 - EP14	Owner Name QRST LLC				$\boldsymbol{\kappa}$	EU		
Inspected By Inspection Type	Consent By	FSC Not A	vailable	11.4	3 - 10.40	11	Ę	58	
MAMAYE KEBEDE ROUTINE INSPECTION	ANH LE					┚╚═			
RISK FACTORS AND INTERVENTIONS			IN	Major	OUT Minor	OS/SA	N/O	N/A	PBI
K01 Demonstration of knowledge; food safety certification	on				Х				
K02 Communicable disease; reporting/restriction/exclus	ion		Х						
No discharge from eyes, nose, mouth			Х						
K04 Proper eating, tasting, drinking, tobacco use					Х				
K05 Hands clean, properly washed; gloves used proper	ly		Х						
K06 Adequate handwash facilities supplied, accessible			Х						
K07 Proper hot and cold holding temperatures				X					
K08 Time as a public health control; procedures & recor	ds						Х		
K09 Proper cooling methods							Χ		
K10 Proper cooking time & temperatures			Х						
K11 Proper reheating procedures for hot holding			Х						
K12 Returned and reservice of food							Х		
к13 Food in good condition, safe, unadulterated			Х						
K14 Food contact surfaces clean, sanitized				Х		Х			
K15 Food obtained from approved source			Х						
K16 Compliance with shell stock tags, condition, display	,		Х						
K17 Compliance with Gulf Oyster Regulations								Х	
K18 Compliance with variance/ROP/HACCP Plan								Х	
K19 Consumer advisory for raw or undercooked foods								Х	
K20 Licensed health care facilities/schools: prohibited for	ods not being offered							Х	
к21 Hot and cold water available			Х						
K22 Sewage and wastewater properly disposed			Х						
K23 No rodents, insects, birds, or animals				Х					
GOOD RETAIL PRACTICES								OUT	cos
K24 Person in charge present and performing duties									
K25 Proper personal cleanliness and hair restraints									
K26 Approved thawing methods used; frozen food									
K27 Food separated and protected								Х	
K28 Fruits and vegetables washed									
K29 Toxic substances properly identified, stored, used									
K30 Food storage: food storage containers identified								Х	
K31 Consumer self service does prevent contamination									
K32 Food properly labeled and honestly presented									
K33 Nonfood contact surfaces clean								Х	
Warewash facilities: installed/maintained; test strips									
K35 Equipment, utensils: Approved, in good repair, aded									
K36 Equipment, utensils, linens: Proper storage and use	· · · · · · · · · · · · · · · · · · ·								
K37 Vending machines									
K38 Adequate ventilation/lighting; designated areas, use									
K39 Thermometers provided, accurate									
K40 Wiping cloths: properly used, stored								Х	
K41 Plumbing approved, installed, in good repair; prope	r backflow devices								
K42 Garbage & refuse properly disposed; facilities main									
K42 Toilet facilities, preparly constructed, cumplied, clear									

R202 DAGCLCGUD Ver. 2.39.7

Χ

Χ

Facility FA0208429 - EAST LAKE CHINESE SEAFOOD	Site Address 2850 QUIMBY RD 130, SAN JOSE, CA 95148		Inspection Date 08/09/2024		
Program PR0305881 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC		Owner Name QRST LLC	Inspection 11:45 - 1		
K48 Plan review					
Permits available					
K58 Placard properly displayed/posted					

#### **Comments and Observations**

#### **Major Violations**

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Inspector Observations: Cooked fried rice maintained out in ambient temperature measured at 115F. Employee stated that item was prepared approximately an hour ago. Per manager, fried rice is prepared in the morning and is discarded at the end of the lunch shift. The lunch shift is between 11:00 AM to 2:30 PM.

Follow-up By 08/09/2024

[CA] All potentially hazardous foods like meat, seafood, poultry, dairy products, cooked vegetables, cooked cereals, greens, and diced tomatoes shall always be held at 41°F or below or at 135°F or above. Since the chef said the rice was steamed an hour ago, he is advised to time code the product to be used with in the next hour (SA).

Numerous PHF items including tofu and chicken stored inside the undercounter preparation fridge were measured at 46 oF. Ambient air temperature of the preparation fridge is measured above 50 oF. [CA] All potentially hazardous foods like meat, seafood, poultry, dairy products, cooked vegetables, cooked cereals, greens, and diced tomatoes shall always be held at 41°F or below or at 135°F or above.

K14 - 8 Points - Food contact surfaces unclean and unsanitized; 113984(e), 114097, 114099.1, 114099.4, 114099.6, 114101, 114105, 114109, 114111, 114113, 114115(a,b,d), 114117, 14125(b), 114111

Inspector Observations: Employee was observed washing dishes in the three compartment warewash sink without any sanitizer.

Follow-up By 08/09/2024

[CA] Whenever utensils, equipment, and food contact surfaces are cleaned, they need to be washed with soapy water, rinse with clean water, and sanitized with 200 ppm quaternary ammonia sanitizer or 100 ppm chlorine. The manager was demonstrated on the proper washing procedures. The dishwasher was demonstrated on the proper method of dishwashing. The utensils were rewashed accordingly (COS).

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: Multiple live cockroaches were observed on the floor and the wall near the single door preparation fridge, the working wok, and the undercounter preparation fridge.

[CA] Eliminate all insects/rodents from the facility by a legal method. Until the live cockroaches are all eliminate and verified by a district inspector, the facility shall be closed. Suzanne Lew a Supervising Registered Environmental Health Specialist with the county of Santa Clara has approved the closure. Please contact the district inspector for re-inspection.

If reinspection is going to be conducted after hours or on the weekend, the owner shall be charged \$645.00 per hour for the first follow-up inspection. Subsequent follow-up inspections shall be done at the same charge if conducted after hours or on the weekend.

Numerous live flies observed throughout kitchen facility. [CA] Use any and all approved methods to abate live flies.

#### **Minor Violations**

K01 - 3 Points - Inadequate demonstration of knowledge; food manager certification

Facility FA0208429 - EAST LAKE CHINESE SEAFOOD	Site Address 2850 QUIMBY RD 130, SAN JOSE, CA 95148		Inspection Date 08/09/2024
Program PR0305881 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC	3 - FP14	Owner Name QRST LLC	Inspection Time 11:45 - 13:45

Inspector Observations: There is not a food safety manager certified person in the facility.

[CA] Someone from the facility must take a food safety certificate class within two months and keep copy of the certificate on file.

Food Safety Manager certificate class may be taken on the following websites:

1. Premier Food Safety:

https://www.premierfoodsafety.com/food-manager-certification/california\

2. Learn 2 Serve:

https://www.360training.com/learn2serve/food-safety-manager/California

3. Serve Safe Manager:

https://www.servsafe.com/ServSafe-Manager

Couple of the employees do not have food handler cards.

[CA] Employee engaged in food preparation, storage, and service and who do not have food safety certificate must take food handler cards within a month of hire.

California approved Food Handler Card (FHC) class providers

All Directory Listing

(ahttps://anabpd.ansi.org/Accreditation/credentialing/certificate-issuers/AllDirectoryListing?prgID=228,238&statusID=4nsi.org)

K04 - 3 Points - Improper eating, tasting, drinking or tobacco use in food preparation area; 113977

Inspector Observations: Employees were observed drinking with open cup containers in food preparation area. [CA] No employee shall eat or drink in the food prep, food contact storage, or food storage areas, use designated area.

K27 - 2 Points - Food not separated and unprotected; 113984(a-d,f), 113986, 114060, 114067(a,d,e,j), 114069(a,b), 114077, 114089.1(c), 114143(c)

Inspector Observations: Numerous containers of food stored directly on the floor:

- Tub of chow mein noodles at the cook line.
- Inside the walk-in refrigerators and freezers.

[CA] Food shall be stored at least 6 inches above the floor to prevent contamination.

Numerous containers of raw meat stored above ready-to-eat food items inside the walk-in refrigerator across from the food preparation sinks.

[CA] All food shall be separated and protected from cross-contamination. Store all raw meat or other raw products of animal origin below ready-to-eat food items.

Observed container of raw fish stored on top of container of roast duck with the bottom of the container of fish in direct contact with duck. [CA] All food shall be separated and protected from possible contamination. Provide lids and/or physical barriers to protect food.

K30 - 2 Points - Food storage containers are not identified; 114047, 114049, 114051, 114053, 114055, 114067(h), 114069 (b)

Inspector Observations: Many food products on boxes were stored directly on the floor or on milk crate back in the storage, walk-in cooler, freezer, and kitchen areas.

[CA] To prevent insect hiding and breading and for easy cleaning of the floor area, please store all food products at least six inches off the floor on approved shelf or dunnage rack.

K33 - 2 Points - Nonfood contact surfaces not clean; 114115(c)

Inspector Observations: Heavy build up of food debris and food residue observed on equipment throughout facility:

- Refrigerator door handles.
- Surface outside of refrigerators, especially near door hinges.
- Underneath ware washing table before the mechanical dish machine.
- Underneath food preparation table at the cook lines.

[CA] Nonfood-contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue, and other debris. Equipment food-contact surfaces and utensils shall be clean to sight and touch.

Facility	Site Address		Inspection Date
FA0208429 - EAST LAKE CHINESE SEAFOOD	2850 QUIMBY RD 130, SAN JOSE, CA 95148		08/09/2024
Program		Owner Name	Inspection Time
PR0305881 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC	2 FD44	QRST LLC	11:45 - 13:45

K40 - 2 Points - Wiping cloths: improperly used and stored; 114135, 114185.1 114185.3(d,e)

Inspector Observations: Couple of wet/soiled wiping cloths were stored on the counters.

[CA] Wet/soiled wiping cloths must be stored in a bucket that has standard sanitizer concentration in between use which is 200 ppm quaternary ammonia or 100 ppm chlorine (bleach).

K44 - 2 Points - Premises not clean, not in good repair; No personal/chemical storage; inadequate vermin-proofing; 114067(j), 114123, 114143 (a,b), 114256, 114256.1, 114256.2, 114256.4, 114257.1, 114257.1, 114259.2, 114259.3, 114279, 114281, 114282

Inspector Observations: The back screen door is missing knobs.

[CA] Replace the missing knobs immediately.

K45 - 2 Points - Floor, walls, ceilings: not built, not maintained, not clean; 114143(d), 114266, 114268, 114268.1, 114271, 114272

Inspector Observations: Food residue and slime buildup was observed on the floor and the floor sinks located below the preparation and wash sinks.

[CA] Conduct a thorough and regular cleaning on the floor areas.

Food residue and trash accumulations were observed on the floor sinks located below the preparation and wash sinks.

[CA] Conduct a thorough and regular cleaning on the floor areas.

#### **Performance-Based Inspection Questions**

N/A

#### **Measured Observations**

<u>ltem</u>	<u>Location</u>	<u>Measurement</u>	Comments
Dim sum	Final cook	175.00 Fahrenheit	
Clams	Walk-in freezer	0.00 Fahrenheit	
Tofu	Preparation table	46.00 Fahrenheit	
Beef	Walk-in freezer	0.00 Fahrenheit	
Chicken	Walk-in cooler	34.00 Fahrenheit	
Steam rice	Rice pot	153.00 Fahrenheit	
Steamed rice	Preparation table	110.00 Fahrenheit	
Hot water	Mechanical dishwasher	0.00 Fahrenheit	
Chicken	Final cook	175.00 Fahrenheit	

## **Overall Comments:**

Note: Food safety manager certificate is expired.

## **CLOSURE / PERMIT SUSPENSION NOTICE**

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than <a href="https://example.com/8/23/2024">8/23/2024</a>. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Facility FA0208429 - EAST LAKE CHINESE SEAFOOD	Site Address 2850 QUIMBY RD 130, SAN JOSE, CA 95148	Inspection Date 08/09/2024
Program PR0305881 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3	Owner Name ORST LLC	Inspection Time

## Legend:

 [CA]
 Corrective Action

 [COS]
 Corrected on Site

 [N]
 Needs Improvement

 [NA]
 Not Applicable

 [NO]
 Not Observed

[PBI] Performance-based Inspection[PHF] Potentially Hazardous Food

[PIC]Person in Charge[PPM]Part per Million[S]Satisfactory[SA]Suitable Alternative

[TPHC] Time as a Public Health Control

Received By:

Anh Le Cashier

Signed On:

August 09, 2024