

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0274187 - COURTYARD MARRIOTT SAN JOSE NORTH BIS		Site Address 111 HOLGER WY, SAN JOSE, CA 95134		Inspection Date 12/31/2025		Placard Color & Score GREEN 95		
Program PR0414688 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 2 - FP10			Owner Name WIN TIME @ FIRST, LLC DBA		Inspection Time 11:05 - 12:25			
Inspected By HENRY LUU		Inspection Type ROUTINE INSPECTION		Consent By TENGYA H.				FSC Tengya Hsu 11/17/2027

RISK FACTORS AND INTERVENTIONS		IN	OUT		COS/SA	N/O	N/A	PBI
			Major	Minor				
K01	Demonstration of knowledge; food safety certification	X						S
K02	Communicable disease; reporting/restriction/exclusion	X						S
K03	No discharge from eyes, nose, mouth	X						S
K04	Proper eating, tasting, drinking, tobacco use	X						
K05	Hands clean, properly washed; gloves used properly	X						S
K06	Adequate handwash facilities supplied, accessible	X						
K07	Proper hot and cold holding temperatures	X						
K08	Time as a public health control; procedures & records					X		
K09	Proper cooling methods					X		
K10	Proper cooking time & temperatures					X		
K11	Proper reheating procedures for hot holding					X		
K12	Returned and reservice of food						X	
K13	Food in good condition, safe, unadulterated	X						
K14	Food contact surfaces clean, sanitized			X				
K15	Food obtained from approved source	X						
K16	Compliance with shell stock tags, condition, display						X	
K17	Compliance with Gulf Oyster Regulations						X	
K18	Compliance with variance/ROP/HACCP Plan						X	
K19	Consumer advisory for raw or undercooked foods						X	
K20	Licensed health care facilities/schools: prohibited foods not being offered						X	
K21	Hot and cold water available	X						
K22	Sewage and wastewater properly disposed	X						
K23	No rodents, insects, birds, or animals	X						

GOOD RETAIL PRACTICES		OUT	COS
K24	Person in charge present and performing duties		
K25	Proper personal cleanliness and hair restraints		
K26	Approved thawing methods used; frozen food		
K27	Food separated and protected		
K28	Fruits and vegetables washed		
K29	Toxic substances properly identified, stored, used		
K30	Food storage: food storage containers identified		
K31	Consumer self service does prevent contamination		
K32	Food properly labeled and honestly presented		
K33	Nonfood contact surfaces clean		
K34	Warewash facilities: installed/maintained; test strips		
K35	Equipment, utensils: Approved, in good repair, adequate capacity		
K36	Equipment, utensils, linens: Proper storage and use	X	
K37	Vending machines		
K38	Adequate ventilation/lighting; designated areas, use		
K39	Thermometers provided, accurate		
K40	Wiping cloths: properly used, stored		
K41	Plumbing approved, installed, in good repair; proper backflow devices		
K42	Garbage & refuse properly disposed; facilities maintained		
K43	Toilet facilities: properly constructed, supplied, cleaned		
K44	Premises clean, in good repair; Personal/chemical storage; Adequate vermin-proofing		
K45	Floor, walls, ceilings: built, maintained, clean		
K46	No unapproved private home/living/sleeping quarters		
K47	Signs posted; last inspection report available		

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K48	Plan review		
K49	Permits available		
K58	Placard properly displayed/posted		

Comments and Observations

Major Violations

No major violations were observed during this inspection.

Minor Violations

K14 - 3 Points - Food contact surfaces unclean and unsanitized; 113984(e), 114097, 114099.1, 114099.4, 114099.6, 114101, 114105, 114109, 114111, 114113, 114115(a,b,d), 114117, 14125(b), 114141

Inspector Observations: Undercounter dish machine failed to dispense any measurable sanitizer after multiple cycles.

At time of inspection, the dish machine was used to wash non-food contact equipment. Manager stated that if kitchen is busy, dish machine at the bar would be used to wash food contact utensils.

[CA] Maintain chlorine in mechanical warewash machine at 50 PPM, or per manufacturer specifications.

K36 - 2 Points - Equipment, utensils, linens: Improper storage and use; 114074, 114081, 114119, 114121, 114161, 114178, 114179, 114083, 114185, 114185.2, 114185.3, 114185.4, 114185.5

Inspector Observations: Observed numerous cylinder cannisters maintained below the left drain board of the three-compartment sink unchained.

[CA] All pressurized cylinders shall be securely fastened to a rigid structure.

Performance-Based Inspection Questions

All responses to PBI questions were satisfactory.

Measured Observations

Item	Location	Measurement	Comments
Surface temperature	High temperature dish machine - kitchen	168.70 Fahrenheit	DishTemp
Milk	One-door upright refrigerator - beverage prep area	37.00 Fahrenheit	
Sanitizing bucket	Bar	200.00 PPM	Quaternary ammonia
Half-n-half	One-door upright refrigerator - beverage prep area	37.00 Fahrenheit	
Hot water	Three-compartment sink - bar	122.00 Fahrenheit	
Warm water	Hand wash sink - beverage prep	115.00 Fahrenheit	
Cheese	One-door upright refrigerator - cook line	41.00 Fahrenheit	
Warm water	Hand wash sink - bar	103.00 Fahrenheit	
Hot water	Three-compartment sink - kitchen	127.00 Fahrenheit	
Turkey sandwich	Food preparation refrigerator	40.00 Fahrenheit	
Fried chicken patty	Reach-in refrigerator	26.00 Fahrenheit	
Fruit cup (cut cantaloupe)	Display refrigerator	39.00 Fahrenheit	
Shredded cheese	Walk-in refrigerator	38.00 Fahrenheit	
Cooked chicken	Walk-in refrigerator	37.00 Fahrenheit	
Parfait	Display refrigerator	38.00 Fahrenheit	
Milk	Reach-in refrigerator	39.00 Fahrenheit	

Overall Comments:

- Facility operates on weekdays between 6:00 AM to 10:00 AM and on weekends starting at 7:00 AM.

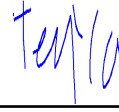
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When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **1/14/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Tengya H.
Manager

Signed On: December 31, 2025