

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0202776 - PHO LOVE	Site Address 55 N MILPITAS BL, MILPITAS, CA 95035	Inspection Date 09/12/2025																																																																																																																																																																																																			
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K48 Plan review		
K49 Permits available		
K58 Placard properly displayed/posted		

Comments and Observations

Major Violations

No major violations were observed during this inspection.

Minor Violations

K07 - 3 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Inspector Observations:

Bean sprouts in the container with water on the work table was measured at 49 degrees Fahrenheit.

[Corrective Action] Maintain Potentially Hazardous Foods at or below 41 degrees Fahrenheit.

[Suitable Alternative] Employee added ice.

K34 - 2 Points - Warewashing facilities: not installed or maintained; no test strips; 114067(f,g), 114099, 114099.3, 114099.5, 114101(a), 114101.1, 114101.2, 114103, 114107, 114125

Inspector Observations:

Lack of thermo labels or device to monitor sanitizing temperature in the high temperature dishwasher.

[Corrective Action] Provide thermo labels or device to monitor sanitizing temperature.

K44 - 2 Points - Premises not clean, not in good repair; No personal/chemical storage; inadequate vermin-proofing; 114067(j), 114123, 114143 (a,b), 114256, 114256.1, 114256.2, 114256.4, 114257, 114257.1, 114259, 114259.2, 114259.3, 114279, 114281, 114282

Inspector Observations:

Observed back door left wide open.

[Corrective Action] Keep the back door closed when not actively going in or out. Install a screen door if the back door is normally left open.

Performance-Based Inspection Questions

Needs Improvement - Proper hot and cold holding temperatures.

Measured Observations

Item	Location	Measurement	Comments
beef	3 door upright cooler	38.00 Fahrenheit	
hot water	3 compartment sink	138.00 Fahrenheit	
half and half	2 door upright display cooler	38.00 Fahrenheit	
utensil surface	high temperature dishwasher	164.00 Fahrenheit	4th run
beef	single door prep cooler	40.00 Fahrenheit	
hot water	handwash sink	107.00 Fahrenheit	
utensil surface	high temperature dishwasher	156.00 Fahrenheit	3rd run
bean sprouts	container with water on the work table	49.00 Fahrenheit	
utensil surface	high temperature dishwasher	154.00 Fahrenheit	2nd run
utensil surface	high temperature dishwasher	148.00 Fahrenheit	1st run

Overall Comments:

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **9/26/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

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Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Ha

employee

Signed On: September 12, 2025