

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0302421 - EATALY - TERRA RESTAURANT & BAR (LVL 3)	Site Address 2855 STEVENS CREEK BL 1732, SAN JOSE, CA 950	Inspection Date 08/15/2026
Program PR0444544 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14	Owner Name EATALY USA LLC	Inspection Time 15:30 - 16:40
Inspected By RAYMOND CHUNG	Inspection Type FOLLOW-UP INSPECTION	Consent By CHRIS PRICE

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

Cited On: 08/14/2026

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Compliance of this violation has been verified on: 08/15/2026

Minor Violations

N/A

Measured Observations

N/A

Overall Comments:

Environmental Health permit for this facility was suspended on 08/14/2026 due to a cockroach observed in the kitchen.

This facility receives weekly pest control service from Banner Pest Services. Pest control service was provided on 08/14/2026 to target cockroaches. The report noted "no live pest activity".

A follow-up inspection was conducted today. No live or dead cockroaches were observed at this time. Facility appeared to have been thoroughly cleaned. New caulking was applied above the hand sink.

Continue to repair the following structural deficiencies:

- Observed water leaking from the drain board of the pre-wash sink in the dish pit. Repair the leak to eliminate water source.*
- Observed moisture damaged dry wall next to the mechanical dishwasher exhaust hood. Repair the dry wall to eliminate any crevices.*

This facility will receive daily pest control service for the next two weeks. Send contract to Raymond Chung at raymond.chung@deh.sccgov.org

Environmental Health permit to be reinstated. This facility is okay to operate.

FACILITY RE-OPENED / PERMIT REINSTATED

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **8/29/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

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Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Chris Price
Regional Health & Safety Manager

Signed On: August 15, 2026