

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0274594 - CHICK-FIL-A		Site Address 2280 MONTEREY RD, SAN JOSE, CA 95122		Inspection Date 06/18/2026		Placard Color & Score GREEN 95		
Program PR0415196 - FOOD PREP / FOOD SVC OP 26+ EMPLOYEES RC 2 - FP16			Owner Name SHANNON BALDERAS		Inspection Time 13:00 - 14:45			
Inspected By ANABELLE GARCIA		Inspection Type ROUTINE INSPECTION		Consent By DEBORAH VANDERWYK				FSC Shannon Balderas 05/11/2029

RISK FACTORS AND INTERVENTIONS		IN	OUT		COS/SA	N/O	N/A	PBI
			Major	Minor				
K01	Demonstration of knowledge; food safety certification	X						
K02	Communicable disease; reporting/restriction/exclusion	X						S
K03	No discharge from eyes, nose, mouth	X						
K04	Proper eating, tasting, drinking, tobacco use	X						
K05	Hands clean, properly washed; gloves used properly	X						
K06	Adequate handwash facilities supplied, accessible			X				
K07	Proper hot and cold holding temperatures	X						S
K08	Time as a public health control; procedures & records						X	
K09	Proper cooling methods					X		
K10	Proper cooking time & temperatures					X		
K11	Proper reheating procedures for hot holding					X		
K12	Returned and reservice of food	X						
K13	Food in good condition, safe, unadulterated	X						
K14	Food contact surfaces clean, sanitized	X						
K15	Food obtained from approved source	X						
K16	Compliance with shell stock tags, condition, display						X	
K17	Compliance with Gulf Oyster Regulations						X	
K18	Compliance with variance/ROP/HACCP Plan						X	
K19	Consumer advisory for raw or undercooked foods						X	
K20	Licensed health care facilities/schools: prohibited foods not being offered						X	
K21	Hot and cold water available	X						
K22	Sewage and wastewater properly disposed	X						
K23	No rodents, insects, birds, or animals	X						

GOOD RETAIL PRACTICES		OUT	COS
K24	Person in charge present and performing duties		
K25	Proper personal cleanliness and hair restraints		
K26	Approved thawing methods used; frozen food		
K27	Food separated and protected		
K28	Fruits and vegetables washed		
K29	Toxic substances properly identified, stored, used		
K30	Food storage: food storage containers identified		
K31	Consumer self service does prevent contamination		
K32	Food properly labeled and honestly presented		
K33	Nonfood contact surfaces clean		
K34	Warewash facilities: installed/maintained; test strips		
K35	Equipment, utensils: Approved, in good repair, adequate capacity		X
K36	Equipment, utensils, linens: Proper storage and use		
K37	Vending machines		
K38	Adequate ventilation/lighting; designated areas, use		
K39	Thermometers provided, accurate		
K40	Wiping cloths: properly used, stored		
K41	Plumbing approved, installed, in good repair; proper backflow devices		
K42	Garbage & refuse properly disposed; facilities maintained		
K43	Toilet facilities: properly constructed, supplied, cleaned		
K44	Premises clean, in good repair; Personal/chemical storage; Adequate vermin-proofing		
K45	Floor, walls, ceilings: built, maintained, clean		
K46	No unapproved private home/living/sleeping quarters		
K47	Signs posted; last inspection report available		

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K48 Plan review		
K49 Permits available		
K58 Placard properly displayed/posted		

Comments and Observations

Major Violations

No major violations were observed during this inspection.

Minor Violations

K06 - 3 Points - Inadequate handwash facilities: supplied or accessible; 113953, 113953.1, 113953.2, 114067(f)

Inspector Observations: Inoperable hand soap dispenser observed at the hand wash sink next to ice machine. No hand soap available. Additional hand wash sinks available for use.

[CA] Repair or replace soap dispenser and maintain in good condition. Ensure hand soap is available for use at all times.

K35 - 2 Points - Equipment, utensils - Unapproved, unclean, not in good repair, inadequate capacity; 114130, 114130.1, 114130.2, 114130.3, 114130.4, 114130.5, 114132, 114133, 114137, 114139, 114153, 114155, 114163, 114165, 114167, 114169, 114175, 114177, 114180, 114182

Inspector Observations: Inoperable Traulsen 2 door upright cooler observed. No food items stored in unit. Refrigeration unit was being repaired during inspection.

[CA] Repair unit and maintain in good condition. Refrigeration must be capable of maintaining PHFs at 41°F or below.

Performance-Based Inspection Questions

All responses to PBI questions were satisfactory.

Measured Observations

Item	Location	Measurement	Comments
ambient	walk in cooler	39.00 Fahrenheit	
sausage patties	walk in freezer	1.00 Fahrenheit	IR
water	3 comp sink	120.00 Fahrenheit	
raw chicken	breeding station	39.00 Fahrenheit	
cooked shredded chicken	undercounter cooler	38.00 Fahrenheit	
cooked grilled chicken	walk in cooler	41.00 Fahrenheit	
water	high temp warewash machine	165.00 Fahrenheit	
ranch dressing	walk in cooler	37.00 Fahrenheit	IR
quaternary ammonium	3 comp sink	200.00 PPM	
water	front hand wash sink	100.00 Fahrenheit	
chocolate milk	under counter cooler - front	38.00 Fahrenheit	IR
shredded chicken	3 door prep cooler - top insert	38.00 Fahrenheit	
boiled egg	3 door prep cooler	40.00 Fahrenheit	
grilled chicken nuggets	hot holding	157.00 Fahrenheit	
pepper jack cheese	under counter cooler	40.00 Fahrenheit	
raw chicken	single door upright cooler	40.00 Fahrenheit	
fries	single door upright freezer	23.00 Fahrenheit	IR
grilled chicken fillets	hot holding	139.00 Fahrenheit	
water	prep sink	123.00 Fahrenheit	
spicy grilled chicken wrap	under counter cooler	40.00 Fahrenheit	
raw chicken	2 door upright cooler	39.00 Fahrenheit	
water	kitchen hand wash sinks	100.00 Fahrenheit	
water	restroom hand wash sink	100.00 Fahrenheit	

Overall Comments:

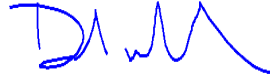
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When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 7/2/2026. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Deborah Vanderwyk
manager

Signed On: June 18, 2026