

County of Santa Clara
Department of Environmental Health
Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716
 Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0209276 - RED ROBIN AMERICA'S GOURMET BURGERS		Site Address 2200 EASTRIDGE LP 2073, SAN JOSE, CA 95122	Inspection Date 05/30/2026
Program PR0305684 - FOOD PREP / FOOD SVC OP 26+ EMPLOYEES RC 3 - FP17		Owner Name WESTERN FRANCHISE DEVI	Inspection Time 14:35 - 15:35
Inspected By RAYMOND CHUNG	Inspection Type FOLLOW-UP INSPECTION	Consent By ALLEY THOMPSON	

Placard Color & Score GREEN N/A
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Comments and Observations

Major Violations

Cited On: 05/29/2026

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

This violation found not in compliance on 05/30/2026. See details below.

Minor Violations

N/A

Measured Observations

N/A

Overall Comments:

This facility's health permit was suspended on 05/29/2026 due to evidence of a rodent infestation. A follow-up inspection was conducted today.

No rodent droppings were found in this facility today. Per manager, all rodent droppings were removed and affected areas were sanitized with bleach solution. Facility was also thoroughly cleaned. If new rodent droppings are observed, consult with pest control company immediately.

Pest control service was provided by Ecolab in the morning of 05/30/2026. Report noted no rodent activity.

- Technician set up traps in the storage room and dishwashing area. Traps were clear at time of this inspection.

- Technician sealed gaps around conduits that penetrate the ceiling.

- Report noted ceiling tile near walk-in cooler needs to be replaced and main entrance doesn't seal properly. Per manager, requests have been filed with company and these two areas will be repaired by the next couple of days.

Floor sink next to the ice machine and walk-in cooler no longer overflowing. PVC drain pipes for these equipment have been replaced. Both drain indirectly with air gap.

Unused equipment have been removed from the storage room.

Note:

- The roll down gate at the front of the facility has gaps that are approximately 1 inch wide. Replace with a solid roll down gate or one that has gaps less than 1/4" to prevent rodents from possibly entering this facility from the mall.

- Repair the air curtain at the rear delivery entrance.

- Repair the hand sink at the service area, as noted in the inspection report dated 05/29/2026.

Health permit to be re-instated. This facility is okay to operate.

FACILITY RE-OPENED / PERMIT REINSTATED

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **6/13/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

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Legend:

- [CA] Corrective Action
- [COS] Corrected on Site
- [N] Needs Improvement
- [NA] Not Applicable
- [NO] Not Observed
- [PBI] Performance-based Inspection
- [PHF] Potentially Hazardous Food
- [PIC] Person in Charge
- [PPM] Part per Million
- [S] Satisfactory
- [SA] Suitable Alternative
- [TPHC] Time as a Public Health Control



Received By: Alley Thompson
Manager

Signed On: May 30, 2026