

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0253945 - THAI LOVERS	Site Address 1111 STORY RD 1009, SAN JOSE, CA 95122	Inspection Date 07/19/2023
Program PR0370021 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11	Owner Name THAI LOVERS LLC	Inspection Time 11:45 - 12:30
Inspected By HENRY LUU	Inspection Type FOLLOW-UP INSPECTION	Consent By LOI Q.

Placard Color & Score

RED
N/A

Comments and Observations

Major Violations

Cited On: 07/18/2023

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

This violation found not in compliance on 07/19/2023. See details below.

Cited On: 07/19/2023

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: Cockroach activity observed in the following areas:

- One live on the right side underside lip of the three-compartment sink.
- One live behind the left back leg of the water heater stand.
- One nymph observed between the wall and the food preparation table directly behind the hand wash station.

Follow-up By
07/25/2023

Facility was serviced by pest control company on 7/18/2023.

[CA] The premises of each food facility shall be kept free of vermin. A food facility shall not operate when there is a vermin infestation that has resulted in the contamination of food contact surfaces, food packaging, utensils, food equipment, or adulteration of food(s). The food facility shall cease operation of the food facility immediately. The food facility shall remain closed until: there is no longer evidence of a vermin infestation; all contaminated surfaces have been cleaned and sanitized; and contributing factors such as cleaning, repairs, and the elimination of harborages have been resolved.

Minor Violations

Cited On: 07/19/2023

K27 - 2 Points - Food not separated and unprotected; 113984(a-d,f), 113986, 114060, 114067(a,d,e,j), 114069(a,b), 114077, 114089.1(c), 114143(c)

Inspector Observations: Observed heavy accumulation containers of food and equipment, used and unused, stored in the shared hallway of the facility. [CA] All food shall be separated and protected from possible contamination. Adequate and suitable space shall be provided for the storage of food, maintain storage area clean and dry to prevent contamination. Food or food related equipment shall be stored in an approved fully enclosed food facility.

Cited On: 07/19/2023

K44 - 2 Points - Premises not clean, not in good repair; No personal/chemical storage; inadequate vermin-proofing; 114067(j), 114123, 114143 (a,b), 114256, 114256.1, 114256.2, 114256.4, 114257, 114257.1, 114259, 114259.2, 114259.3, 114279, 114281, 114282

Inspector Observations: Heavy accumulation of equipment, used and unused, cases of personal food (donations per owner), and cases of food containers stored throughout the back shared hallway of the facility. [CA] The premises of a food facility shall be free of litter and items that are unnecessary to the operation or maintenance of the facility, such as equipment that is nonfunctional or no longer used.

Measured Observations

N/A

Overall Comments:

- On-site for follow-up inspection after facility was closed due to vermin during a routine inspection on 7/19/2023.
- Facility is to remain closed until vermin infestation is completely abated.

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- Prior to follow-up, facility shall:

- Continue with deep cleaning of facility - no live or dead cockroaches shall be found.
- Seal all holes, gaps, cracks, or crevices - on walls, door jambs, coved based, ceiling tiles, etc.
- Provide proof of all treatments and services to abate infestation.
- This Division recommends replacing cardboard boxes with plastic containers with tight fitting lids.

- Subsequent follow-up inspection will be billed at \$219/hour, minimum on hour, during normal business hour, Monday - Friday 7:30 AM to 4:30 PM, or \$493/hour, minimum two hours, during non-business hours, and upon inspector availability.

- The posted placard is property of the Santa Clara County Department of Environmental Health and shall not be removed, covered-up, relocated, tampered, or copied red placard. Failure to comply may result in enforcement actions per County Ordinance Code Section B11-55.

CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **8/2/2023**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Loi Q.
Owner
Signed On: July 19, 2023