

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0204790 - PHO BANH MI	Site Address 405 UNIVERSITY AV, PALO ALTO, CA 94301	Inspection Date 05/18/2024
Program PR0302970 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14	Owner Name LUONG, MY	Inspection Time 11:00 - 11:40
Inspected By NHA HUYNH	Inspection Type FOLLOW-UP INSPECTION	Consent By SON

Placard Color & Score GREEN N/A

Comments and Observations

Major Violations

Cited On: 05/16/2024

K05 - 8 Points - Hands not clean/improperly washed/gloves not used properly; 113952, 113953.3, 113953.4, 113961, 113968, 113973 (b-f)

Compliance of this violation has been verified on: 05/17/2024

Cited On: 05/16/2024

K06 - 8 Points - Inadequate handwash facilities: supplied or accessible; 113953, 113953.1, 113953.2, 114067(f)

Compliance of this violation has been verified on: 05/17/2024

Cited On: 05/16/2024

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Compliance of this violation has been verified on: 05/17/2024

Cited On: 05/16/2024

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

This violation found not in compliance on 05/18/2024. See details below.

Minor Violations

N/A

Measured Observations

N/A

Overall Comments:

After Hour Re-Inspection

A second follow-up inspection was conducted to verify major violation from routine inspection conducted on 05/16/2024 is in compliance.

K23: No rodent droppings and any other evidence of rodent infestation observed in the facility. Holes and gaps in cabinets observed sealed. Glue traps observed set up throughout facility. Continue to monitor rodent activity and take proactive measures to prevent rodent infestation.

Continue to work on the other violations noted on the previous routine inspection.

This inspection will be billed to the operator at the current rate approved by the board of supervisors (\$629.00/hour).

FACILITY RE-OPENED / PERMIT REINSTATED

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **6/1/2024**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

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Legend:

- [CA] Corrective Action
- [COS] Corrected on Site
- [N] Needs Improvement
- [NA] Not Applicable
- [NO] Not Observed
- [PBI] Performance-based Inspection
- [PHF] Potentially Hazardous Food
- [PIC] Person in Charge
- [PPM] Part per Million
- [S] Satisfactory
- [SA] Suitable Alternative
- [TPHC] Time as a Public Health Control



Received By: Ngoc Luong
Operator

Signed On: May 18, 2024