

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0214488 - EL POLLO LOCO #5996	Site Address 996 W EL CAMINO REAL, SUNNYVALE, CA 94087	Inspection Date 11/29/2023
Program PR0304732 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 2 - FP13	Owner Name SVALE/SC EL POLLO LOCO,	Inspection Time 10:30 - 11:30
Inspected By JESSICA ZERTUCHE	Inspection Type LIMITED INSPECTION	Consent By MARICELA

Placard Color & Score

RED
N/A

Comments and Observations

Major Violations

K22 - 8 Points - Sewage and wastewater improperly disposed; 114197

Inspector Observations: At time of inspection, observed several floor sinks half full with wastewater and mop sink has waste water and is not draining. It appears most sinks back up after toilet is flushed. One toilet is not functioning.

Observed a bucket placed under waste line for soda machine due to floor sink not draining. Employees stated more wastewater was backing up yesterday

[CA] - All liquid waste must drain to an approved fully functioning sewage disposal system.

Observed report from City of Sunnyvale indicating to call plumber to snake the lines and flush out any clogs.

Follow-up By
11/30/2023

Minor Violations

No minor violations were observed during this inspection.

Performance-Based Inspection Questions

N/A

Measured Observations

Item	Location	Measurement	Comments
warm water	handwash sink	105.00 Fahrenheit	

Overall Comments:

This is a limited inspection.

Facility is to cease and desist all food sales and operations, including food preparation.

After repairs have been made and sewage/waste water is not longer clogged or backing up, contact this department for approval to reopen.

Jessica Zertuche

408-918-3359

jessica.zertuche@deh.sccgov.org

The first follow-up inspection is free of charge. Subsequent follow up inspections after first follow up shall be billed \$290/hr during business hours and \$629/hr during non business hours upon availability. Failure to comply may result in enforcement action.

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CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **12/13/2023**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Ruben Carrillo
District Leader

Signed On: November 29, 2023