

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0213757 - EL SABOR DE MERCEDES		Site Address 195 E MAUDE AV, SUNNYVALE, CA 94085		Inspection Date 02/24/2026		Placard Color & Score GREEN 89		
Program PR0306214 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11			Owner Name EL SABOR DE MERCEDES IN		Inspection Time 11:15 - 12:45			
Inspected By MARCELA MASRI		Inspection Type ROUTINE INSPECTION		Consent By IBEL GUARDADO				FSC ROXANA GUTIERREZ 11-7-29

RISK FACTORS AND INTERVENTIONS		IN	OUT		COS/SA	N/O	N/A	PBI
			Major	Minor				
K01	Demonstration of knowledge; food safety certification	X						
K02	Communicable disease; reporting/restriction/exclusion	X						
K03	No discharge from eyes, nose, mouth					X		
K04	Proper eating, tasting, drinking, tobacco use					X		
K05	Hands clean, properly washed; gloves used properly					X		
K06	Adequate handwash facilities supplied, accessible			X				S
K07	Proper hot and cold holding temperatures	X						S
K08	Time as a public health control; procedures & records						X	
K09	Proper cooling methods	X						
K10	Proper cooking time & temperatures	X						
K11	Proper reheating procedures for hot holding	X						
K12	Returned and reservice of food	X						
K13	Food in good condition, safe, unadulterated	X						
K14	Food contact surfaces clean, sanitized	X						
K15	Food obtained from approved source	X						
K16	Compliance with shell stock tags, condition, display						X	
K17	Compliance with Gulf Oyster Regulations						X	
K18	Compliance with variance/ROP/HACCP Plan						X	
K19	Consumer advisory for raw or undercooked foods						X	
K20	Licensed health care facilities/schools: prohibited foods not being offered						X	
K21	Hot and cold water available	X						
K22	Sewage and wastewater properly disposed	X						
K23	No rodents, insects, birds, or animals	X						

GOOD RETAIL PRACTICES		OUT	COS
K24	Person in charge present and performing duties		
K25	Proper personal cleanliness and hair restraints		
K26	Approved thawing methods used; frozen food		
K27	Food separated and protected		
K28	Fruits and vegetables washed		
K29	Toxic substances properly identified, stored, used		
K30	Food storage: food storage containers identified	X	
K31	Consumer self service does prevent contamination		
K32	Food properly labeled and honestly presented		
K33	Nonfood contact surfaces clean		
K34	Warewash facilities: installed/maintained; test strips		
K35	Equipment, utensils: Approved, in good repair, adequate capacity	X	
K36	Equipment, utensils, linens: Proper storage and use		
K37	Vending machines		
K38	Adequate ventilation/lighting; designated areas, use		
K39	Thermometers provided, accurate		
K40	Wiping cloths: properly used, stored	X	
K41	Plumbing approved, installed, in good repair; proper backflow devices		
K42	Garbage & refuse properly disposed; facilities maintained		
K43	Toilet facilities: properly constructed, supplied, cleaned		
K44	Premises clean, in good repair; Personal/chemical storage; Adequate vermin-proofing	X	
K45	Floor, walls, ceilings: built, maintained, clean		
K46	No unapproved private home/living/sleeping quarters		
K47	Signs posted; last inspection report available		

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K48	Plan review		
K49	Permits available		
K58	Placard properly displayed/posted		

Comments and Observations

Major Violations

No major violations were observed during this inspection.

Minor Violations

K06 - 3 Points - Inadequate handwash facilities: supplied or accessible; 113953, 113953.1, 113953.2, 114067(f)

Inspector Observations: FOUND AN EMPLOYEE RINSING THE TONGS AT THE HAND WASH SINK IN THE FRONT COOKING AREA. [CA] DO NOT USE THE HAND WASH SINK TO RINSE ANY EQUIPMENT.

K30 - 2 Points - Food storage containers are not identified; 114047, 114049, 114051, 114053, 114055, 114067(h), 114069 (b)

Inspector Observations: FOUND A SAC OF ONIONS STORED ON THE FLOOR IN THE DRY STORAGE ROOM. [CA] STORE FOOD 6 INCHES ABOVE THE FLOOR.

K35 - 2 Points - Equipment, utensils - Unapproved, unclean, not in good repair, inadequate capacity; 114130, 114130.1, 114130.2, 114130.3, 114130.4, 114130.5, 114132, 114133, 114137, 114139, 114153, 114155, 114163, 114165, 114167, 114169, 114175, 114177, 114180, 114182

Inspector Observations: THE RIGHT SIDE SLIDING DOOR FOR THE REFRIGERATOR AT THE FRONT SERVICE AREA IS VERY HARD TO OPEN AND CLOSE. [CA] REPAIR DOOR.

K40 - 2 Points - Wiping cloths: improperly used and stored; 114135, 114185.1 114185.3(d,e)

Inspector Observations: FOUND A WIPING CLOTH ON THE FOOD PREP TABLE NEXT TO THE MICROWAVE. [CA] STORE WIPING CLOTHS IN A SANITIZER SOLUTION WHILE NOT IN USE.

K44 - 2 Points - Premises not clean, not in good repair; No personal/chemical storage; inadequate vermin-proofing; 114067(j), 114123, 114143 (a,b), 114256, 114256.1, 114256.2, 114256.4, 114257, 114257.1, 114259, 114259.2, 114259.3, 114279, 114281, 114282

Inspector Observations: FOUND THE MOP INSIDE THE MOP BUCKET. [CA] HANG THE MOP TO AIR DRY.

Performance-Based Inspection Questions

All responses to PBI questions were satisfactory.

Measured Observations

Item	Location	Measurement	Comments
EMPANADA	UNDER COUNTER REFRIGERATOR	34.00 Fahrenheit	
SALSA	SLIDE DOOR REFRIGERATOR	35.00 Fahrenheit	
CHEESE	SERVICE REFRIGERATOR	38.00 Fahrenheit	
BIRRIA	WALK IN COOLER	34.00 Fahrenheit	
MILK	SLIDE DOOR REFRIGERATOR	35.00 Fahrenheit	
WHIPPING CREAM	SLIDE DOOR REFRIGERATOR	35.00 Fahrenheit	
BEANS	COOKING TEMP	190.00 Fahrenheit	
STEW	WALK IN COOLER	30.00 Fahrenheit	
PICO DE GALLO	SERVICE REFRIGERATOR	37.00 Fahrenheit	
CUT TOMATO	SERVICE REFRIGERATOR	38.00 Fahrenheit	
CHICKEN	WALK IN FREEZER	6.00 Fahrenheit	
HOT WATER	HAND WASH SINK	100.00 Fahrenheit	
MEAT	DRAWER REFRIGERATOR	37.00 Fahrenheit	
HOT WATER	3 COMPARTMENT SINK	120.00 Fahrenheit	
RICE	HOT HOLDING	145.00 Fahrenheit	
MEAT	COOKING TEMP	189.00 Fahrenheit	
STEW	REHEATING TEMP	185.00 Fahrenheit	
TAMALES	HOT HOLDING	168.00 Fahrenheit	
RICE	REACH IN REFRIGERATOR	30.00 Fahrenheit	
EGGS	UNDER COUNTER REFRIGERATOR	35.00 Fahrenheit	
BEEF	WALK IN COOLER	35.00 Fahrenheit	
BEEF	WALK IN FREEZER	6.00 Fahrenheit	

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Overall Comments:

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **3/10/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: IBEL GUARDADO
PIC
Signed On: February 24, 2026