

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0255424 - STRAITS RESTAURANT	Site Address 333 SANTANA ROW 1100, SAN JOSE, CA 95128	Inspection Date 01/13/2020
Program PR0372977 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14	Owner Name STRAITS SANTANA ROW LLI	Inspection Time 11:45 - 13:15
Inspected By HELEN DINH	Inspection Type LIMITED INSPECTION	Consent By BENEDICT, HERMIN & GUSTAVO

Placard Color & Score

RED
N/A

Comments and Observations

Major Violations

K21 - 8 Points - Hot and cold water not available; 113953(c), 114099.2(b), 114163(a), 114189, 114192, 114192.1, 11419

Inspector Observations: During the inspection, water supply was shut down. Per operator, water was shut down to make repairs to the men's restroom. [CA] Provide an adequate, pressurized, potable supply of hot water at a minimum of 120F for all sinks with the exception of hand wash sink. [COS] Plumber on site turned the water supply back on.

Follow-up By
01/16/2020

K22 - 8 Points - Sewage and wastewater improperly disposed; 114197

Inspector Observations: Found active sewage back up at the floor sink at the cooks line. Observed sewage water flowing onto the walking area and employees walking on the sewage water. [CA] Food facility shall not operate if there is sewage overflowing or backing up in the food facility. The food facility, or impacted areas, shall remain closed until all plumbing problems have been corrected and all contaminated surfaces have been cleaned and sanitized.

Follow-up By
01/16/2020

****Facility is hereby closed due to sewage backup.****

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: Found LIVE cockroach in the following areas:

- 1 where boxes of supply was received today in front of the walk-in-cooler.

- 1 where the chef is making the red sauce at cooks line (back area).

[CA] Eliminate all evidence of LIVE cockroach. Clean and sanitize all effected areas. Provide approved pest control services.

[COS] Operator eliminated LIVE cockroach.

Follow-up By
01/16/2020

Minor Violations

K43 - 2 Points - Toilet facilities: improperly constructed, supplied, cleaned; 114250, 114250.1, 114276

Inspector Observations: Upon inspection, found the men's restroom currently inoperable. Per operator, a plumber is in the process of the repair for a bursting pipe line. [CA] Repair restroom to be in good repair. [SA] There is a public restroom available right behind the restaurant, all customers shall be redirected to restroom when needed.

Follow-up By
01/16/2020

Performance-Based Inspection Questions

N/A

Measured Observations

Item	Location	Measurement	Comments
hot water/warm water	handsink	120.00 Fahrenheit	

Overall Comments:

****Facility is hereby closed due to sewage back up at the front kitchen's cooks line. Once the violation warranting the closure has been corrected, contact district specialist Jasleen Puri at 408/918-3447 or Helen Dinh at 408/918-2920 or the main office at 408/918-3400 for follow up inspection.**

*****Facility shall cease and desist all sales.*****

A follow up inspection shall be conducted.

*****Subsequent follow up inspection after first follow up shall be billed \$219/hr during business hours and \$493/hrs (minimum of 2**

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hours) during nonbusiness hours upon availability.***

Consulted with Priscilla Mark.

Note: Conducted an inspection in conjunction to CO0148213.

CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **1/27/2020**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Benedict Yeo
Manager
Signed On: January 13, 2020