

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0252306 - PHO HA NOI SAN JOSE		Site Address 10100 S DE ANZA BL, CUPERTINO, CA 95014	Inspection Date 03/11/2025
Program PR0367203 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14		Owner Name HANOI BISTRO	Inspection Time 09:00 - 10:00
Inspected By DENNIS LY	Inspection Type FOLLOW-UP INSPECTION	Consent By HARRY	

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

Cited On: 03/10/2025

K13 - 8 Points - Food not in good condition/unsafe/adulterated; 113967, 113976, 113980, 113988, 113990, 114035, 114041, 114254(c), 114254.3

Compliance of this violation has been verified on: 03/11/2025

Cited On: 03/10/2025

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Compliance of this violation has been verified on: 03/11/2025

Minor Violations

N/A

Measured Observations

N/A

Overall Comments:

Follow-up for facility that was closed due to rodent infestation that resulted in the contamination of food.

Facility received pest control service on 3/11/25 at 1 AM. Reviewed service report that notes one rat was caught on a trap. Additional traps has been placed and a daily service will be provided for the rest of the week.

- At time of inspection, no vermin activity was observed.
- In addition the to affected areas, the kitchen and storage areas has been cleaned and sanitized.
- Operator also cleared and removed all excess and unnecessary equipment from the upstairs storage area.
- There was no adulteration of food observed.

Facility shall continue to seal and eliminate any gaps and crevices that may allow the entering or harboring of vermin.

Facility is okay to re-open and resume food operations.

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **3/25/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

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Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Nha Phan
PIC
Signed On: March 11, 2025