

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0210058 - MANDARIN GOURMET		Site Address 5560 SANTA TERESA BL, SAN JOSE, CA 95123	Inspection Date 08/11/2026
Program PR0302510 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14		Owner Name LIU CHENG INC	Inspection Time 11:35 - 12:15
Inspected By JENNIFER RIOS	Inspection Type FOLLOW-UP INSPECTION	Consent By TIMMIE	

Placard Color & Score

RED
N/A

Comments and Observations

Major Violations

Cited On: 08/11/2026

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: 1. Observed Vermin: Documented in the following areas: Observed two adult cockroaches and several juvenile cockroaches in shelving across from cookline. Observed one dead adult cockroach in a wooden storage cabinet. Observed rodent dropping on food container and one on floor under dry storage.

2. Photographs: Taken for documentation purposes.

3. Supervisor Notified: S.Lew

4. Notification: The person in charge during inspection, Timmie, has been informed that the facility must close immediately.

[CA]: The premises of each food facility must be maintained free of vermin. A facility cannot operate if there is a vermin infestation that leads to contamination of food contact surfaces, packaging, utensils, food equipment, or adulteration of food. The facility is required to cease operations immediately and must remain closed until all corrective actions on the provided checklist are completed.

Requirements Before Reopening:

1. Email the signed and completed Reopening Checklist to the assigned inspector.
2. Submit a copy of the pest control report from a licensed provider.

Minor Violations

N/A

Measured Observations

N/A

Overall Comments:

Received and reviewed three pest control reports from 08/11/2026 and 08/10/2026. Received signed and completed checklist. All items have been removed from kitchen. Some repairs have been made.

Facility is to remain closed until follow up inspection conducted by this department. All subsequent follow ups will be charged follow up inspections. Continue with repairs/exclusion for facility as pointed out by district staff and any other areas that are found during repair and cleaning of facility. Ensure that pest control report and signed checklist are provided to district staff prior to follow up inspection.

Follow-up By
08/13/2026

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CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 8/25/2026. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Timmie Cheng
Manager

Signed On: August 11, 2026