

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0250524 - CHARLIE'S TEA		Site Address 10825 N WOLFE RD, CUPERTINO, CA 95014	Inspection Date 07/20/2026
Program PR0360822 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 1 - FP12		Owner Name RATAA CORP	Inspection Time 12:15 - 13:15
Inspected By RAYMOND CHUNG	Inspection Type FOLLOW-UP INSPECTION	Consent By REINA SU	

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

N/A

Minor Violations

N/A

Measured Observations

N/A

Overall Comments:

Follow-up inspection from 07/17/2026.

Cabinet of both milk tea machines previously measured ~ 50F. Fan control system and freon has been replaced. Owner provided receipt dated 07/17/2026.

- Ambient temperature in the cabinet of the front milk tea machine measured 40F.

- Ambient temperature in the cabinet of the back milk tea machine measured 35F.

Owner demonstrated how cleaning and sanitizing cycles are operated for the milk tea machines. Owner to provide a standard operating procedure (SOP) for how to clean and sanitize the milk tea machines. Send completed SOPs to Raymond Chung at raymond.chung@deh.sccgov.org

Continue to correct other violations on report dated 07/17/2026

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **8/3/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control

Received By: Reina Su
Owner
Signed On: July 20, 2026