

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0208596 - PHO PASSION & MINT TEA CO	Site Address 301 E SANTA CLARA ST A, SAN JOSE, CA 95113	Inspection Date 03/12/2025
Program PR0304852 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11	Owner Name MHTA CORPORATION	Inspection Time 14:55 - 15:50
Inspected By ALEXANDER ALFARO	Inspection Type FOLLOW-UP INSPECTION	Consent By HONG PHAM - OWNER

Placard Color & Score

GREEN
N/A

Comments and Observations

Major Violations

Cited On: 03/07/2025

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Compliance of this violation has been verified on: 03/12/2025

Cited On: 03/07/2025

K09 - 8 Points - Improper cooling methods; 114002, 114002.1

This violation found not in compliance on 03/12/2025. See details below.

Minor Violations

Cited On: 03/12/2025

K09 - 3 Points - Improper cooling methods; 114002, 114002.1

Inspector Observations: Vegetarian broth was measured at 76F at around 3:00 pm. Per PIC, they finished cooking it at around 12:30 pm.

[CA] All potentially hazardous food shall be RAPIDLY cooled from 135°F to 70°F, within 2 hours, and then from 70°F to 41 °F, within 4 hours. Cooling shall be by one or more of the following methods: in shallow containers; separating food into smaller portions; adding ice as an ingredient; using an ice bath, stirring frequently; using rapid cooling equipment; or, using containers that facilitate heat transfer.

[SA] Broths were moved to walkin freezer and used ice paddle to rapidly chill to 70F.

Cited On: 03/07/2025

K23 - 3 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Compliance of this violation has been verified on: 03/12/2025

Measured Observations

Item	Location	Measurement	Comments
Vegetable Broth	Walk in Cooler	76.00 Fahrenheit	
Chicken Broth	Walk in Cooler	43.00 Fahrenheit	Was placed back in cooler after refilling a pot.

Overall Comments:

This is a follow up inspection to determine compliance with major violations noted during a complaint investigation.

Observation:

K07: Eggs were observed to be stored in the bottom section of the prep cooler.

K09: Vegetarian broth was measured at 76F at around 3:00 pm. Per PIC, they finished cooking it at around 12:30 pm.

K23: Rodent droppings were cleaned. No evidence of new rodent droppings observed.

Cooling handout sample cooling log were provided. Discussed different cooling options for the soups (ice bath in the prep sink, obtaining ice paddles, using the walk in freezer). Also discussed use of temperature logs to track cooling of foods. Provide a copy of the cooling log to District Specialist after one week evaluate effectiveness of cooling procedures.

OFFICIAL INSPECTION REPORT

Facility FA0208596 - PHO PASSION & MINT TEA CO	Site Address 301 E SANTA CLARA ST A, SAN JOSE, CA 95113	Inspection Date 03/12/2025
Program PR0304852 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11	Owner Name MHTA CORPORATION	Inspection Time 14:55 - 15:50

Continue to correct any and all violations.

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 3/26/2025. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Hong Pham
Owner
Signed On: March 12, 2025