

County of Santa Clara
Department of Environmental Health
Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716
 Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0201657 - PHO BANH MI / GREEN BAKERY CAFE		Site Address 692 FREMONT AV, LOS ALTOS, CA 94024	Inspection Date 08/26/2025
Program PR0441479 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11		Owner Name DMNLUONG INVESTMENT, L	Inspection Time 14:50 - 16:10
Inspected By KAYA ALASSFAR	Inspection Type FOLLOW-UP INSPECTION	Consent By JADE	

Placard Color & Score GREEN N/A
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Comments and Observations

Major Violations

Cited On: 08/18/2025

K06 - 8 Points - Inadequate handwash facilities: supplied or accessible; 113953, 113953.1, 113953.2, 114067(f)

This violation found not in compliance on 08/26/2025. See details below.

Minor Violations

Cited On: 08/18/2025

K01 - 3 Points - Inadequate demonstration of knowledge; food manager certification

This violation found not in compliance on 08/26/2025. See details below.

Cited On: 08/18/2025

K05 - 3 Points - Hands not clean/improperly washed/gloves not used properly; 113952, 113953.3, 113953.4, 113961, 113968, 113973 (b-f)

This violation found not in compliance on 08/26/2025. See details below.

Cited On: 08/18/2025

K34 - 2 Points - Warewashing facilities: not installed or maintained; no test strips; 114067(f,g), 114099, 114099.3, 114099.5, 114101(a), 114101.1, 114101.2, 114103, 114107, 114125

This violation found not in compliance on 08/26/2025. See details below.

Measured Observations

N/A

Overall Comments:

This is a second follow up inspection to the routine inspection conducted on 8/18/2025 during which facility was closed due to active cockroach infestation.

Observations : No signs of live cockroach activity observed.

Pest control documentation has been received and reviewed.

Sanitation and food safety measures have been verified as completed.

Prevention measures on the checklist have been verified as completed.

Continue addressing the remaining violations cited during the routine inspection.

Facility is okay to operate.

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FACILITY RE-OPENED / PERMIT REINSTATED

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **9/9/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

- [CA] Corrective Action
- [COS] Corrected on Site
- [N] Needs Improvement
- [NA] Not Applicable
- [NO] Not Observed
- [PBI] Performance-based Inspection
- [PHF] Potentially Hazardous Food
- [PIC] Person in Charge
- [PPM] Part per Million
- [S] Satisfactory
- [SA] Suitable Alternative
- [TPHC] Time as a Public Health Control



Received By: Jade Luong
Owner

Signed On: August 26, 2025