

County of Santa Clara
Department of Environmental Health
Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716
 Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0268457 - PHO 24 VIETNAMESE CUISINE & SWEET TEA		Site Address 5592 SANTA TERESA BL B, SAN JOSE, CA 95123		Inspection Date 11/04/2022	
Program PR0398089 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11			Owner Name PHO 24 BAC CALI CORPORA		Inspection Time 17:00 - 17:30
Inspected By MARCELA MASRI		Inspection Type FOLLOW-UP INSPECTION		Consent By HOA NGUYEN	

Placard Color & Score GREEN N/A
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Comments and Observations

Major Violations

Cited On: 11/04/2022

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Inspector Observations: FOUND 7 SPRING ROLLS STORED ABOVE THE SERVICE REFRIGERATOR AT ROOM TEMPERATURE (73F). KEEP THE COLD POTENTIALLY HAZARDOUS FOOD AT 41F OR BELOW. NOTE THE SPRING ROLLS WERE PLACED IN THE SERVICE REFRIGERATOR UNDER 41F. THEY WERE MADE LESS THAN AN HOUR AGO, PER OPERATOR.

Cited On: 11/04/2022

K21 - 8 Points - Hot and cold water not available; 113953(c), 114099.2(b), 114163(a), 114189, 114192, 114192.1, 11419

Inspector Observations: FOUND THE HOT WATER AT THE 3 COMPARTMENT SINK AT 72F. [CA] PROVIDE HOT WATER AT 120F MINIMUM. THE FACILITY IS NOW CLOSED UNTIL THE HOT WATER ISSUE IS RESOLVED.

Minor Violations

N/A

Measured Observations

Item	Location	Measurement	Comments
HOT WATER	3 COMPARTMENT SINK	120.00 Fahrenheit	

Overall Comments:

FOUND THE HOT WATER AT THE 3 COMPARTMENT SINK TO BE AT 72F. THE REPAIR MAN SHOWED UP AND FIXED THE WATER HEATER. THE WATER TEMPERATURE IS NOW 120F AT THE 3 COMPARTMENT SINK. OK TO RE-OPEN

FACILITY RE-OPENED / PERMIT REINSTATED

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **11/18/2022**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

- [CA] Corrective Action
- [COS] Corrected on Site
- [N] Needs Improvement
- [NA] Not Applicable
- [NO] Not Observed
- [PBI] Performance-based Inspection
- [PHF] Potentially Hazardous Food
- [PIC] Person in Charge
- [PPM] Part per Million
- [S] Satisfactory
- [SA] Suitable Alternative
- [TPHC] Time as a Public Health Control

Received By: BANG DO
OWNER

Signed On: November 04, 2022