

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0253771 - CENTURY GREAT MALL 20		Site Address 1010 GREAT MALL DR, MILPITAS, CA 95035		Inspection Date 10/21/2025		Placard Color & Score GREEN 95		
Program PR0369627 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 2 - FP13			Owner Name CENTURY THEATRES INC		Inspection Time 15:05 - 16:20			
Inspected By MAVERICK CHIN		Inspection Type ROUTINE INSPECTION		Consent By HECTOR				FSC Hector Alvarez Maldonado 07/02/2030

RISK FACTORS AND INTERVENTIONS		IN	OUT		COS/SA	N/O	N/A	PBI
			Major	Minor				
K01	Demonstration of knowledge; food safety certification	X						
K02	Communicable disease; reporting/restriction/exclusion	X						S
K03	No discharge from eyes, nose, mouth	X						
K04	Proper eating, tasting, drinking, tobacco use	X						
K05	Hands clean, properly washed; gloves used properly	X						S
K06	Adequate handwash facilities supplied, accessible	X						
K07	Proper hot and cold holding temperatures					X		S
K08	Time as a public health control; procedures & records						X	
K09	Proper cooling methods					X		
K10	Proper cooking time & temperatures					X		
K11	Proper reheating procedures for hot holding					X		
K12	Returned and reservice of food	X						
K13	Food in good condition, safe, unadulterated	X						
K14	Food contact surfaces clean, sanitized	X						S
K15	Food obtained from approved source	X						
K16	Compliance with shell stock tags, condition, display						X	
K17	Compliance with Gulf Oyster Regulations						X	
K18	Compliance with variance/ROP/HACCP Plan						X	
K19	Consumer advisory for raw or undercooked foods						X	
K20	Licensed health care facilities/schools: prohibited foods not being offered						X	
K21	Hot and cold water available			X				
K22	Sewage and wastewater properly disposed	X						
K23	No rodents, insects, birds, or animals	X						S

GOOD RETAIL PRACTICES		OUT	COS
K24	Person in charge present and performing duties		
K25	Proper personal cleanliness and hair restraints		
K26	Approved thawing methods used; frozen food		
K27	Food separated and protected		
K28	Fruits and vegetables washed		
K29	Toxic substances properly identified, stored, used		
K30	Food storage: food storage containers identified		
K31	Consumer self service does prevent contamination		
K32	Food properly labeled and honestly presented		
K33	Nonfood contact surfaces clean		
K34	Warewash facilities: installed/maintained; test strips		
K35	Equipment, utensils: Approved, in good repair, adequate capacity		
K36	Equipment, utensils, linens: Proper storage and use		
K37	Vending machines		
K38	Adequate ventilation/lighting; designated areas, use		
K39	Thermometers provided, accurate		
K40	Wiping cloths: properly used, stored		
K41	Plumbing approved, installed, in good repair; proper backflow devices		X
K42	Garbage & refuse properly disposed; facilities maintained		
K43	Toilet facilities: properly constructed, supplied, cleaned		
K44	Premises clean, in good repair; Personal/chemical storage; Adequate vermin-proofing		
K45	Floor, walls, ceilings: built, maintained, clean		
K46	No unapproved private home/living/sleeping quarters		
K47	Signs posted; last inspection report available		

OFFICIAL INSPECTION REPORT

Facility FA0253771 - CENTURY GREAT MALL 20		Site Address 1010 GREAT MALL DR, MILPITAS, CA 95035	Inspection Date 10/21/2025
Program PR0369627 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 2 - FP13		Owner Name CENTURY THEATRES INC	Inspection Time 15:05 - 16:20
K48	Plan review		
K49	Permits available		
K58	Placard properly displayed/posted		

Comments and Observations

Major Violations

No major violations were observed during this inspection.

Minor Violations

K21 - 3 Points - Hot and cold water not available; 113953(c), 114099.2(b), 114163(a), 114189, 114192, 114192.1, 11419

Inspector Observations:

Water measured 116F at the three compartment sink in the front service area.

[CA] Hot water shall be supplied at a minimum temperature of at least 120°F measured from the faucet throughout facility except at handwash sinks.

K41 - 2 Points - Plumbing unapproved, not installed, not in good repair; improper backflow devices; 114171, 114189.1, 114190, 114192, 114193, 114193.1, 114199, 114201, 114269

Inspector Observations:

Wastewater drain line for the three compartment sink in the front service area discharges directly.

[CA] All equipment that discharges liquid waste shall be drained by means of indirect waste pipes, and all wastes drained by them shall discharge through an airgap of minimum one inch into a floor sink or other approved type of receptor.

Performance-Based Inspection Questions

All responses to PBI questions were satisfactory.

Measured Observations

Item	Location	Measurement	Comments
quaternary ammonium	wiping cloth bucket	200.00 PPM	
warm water	hand sink 1/2/3, etc.	100.00 Fahrenheit	
beer	walk-in cooler (alcohol side)	41.00 Fahrenheit	
quaternary ammonium	three compartment sink	200.00 PPM	
pepperoni	pizza prep cooler	40.00 Fahrenheit	
milk	upright cooler - back area	41.00 Fahrenheit	
ice cream	upright freezer - back area	7.00 Fahrenheit	
fried chicken	one-door reach-in - left of pizza oven	39.00 Fahrenheit	
cheese	pizza prep cooler	41.00 Fahrenheit	
dough	upright freezer - back area	12.00 Fahrenheit	
milk	two-door under-counter cooler - front service area	40.00 Fahrenheit	
pepperoni pizza	two-door under-counter cooler - under pizza oven	41.00 Fahrenheit	
hot dog	walk-in cooler	41.00 Fahrenheit	
ice cream	countertop clear-door freezer 1/2	8.00 Fahrenheit	
chocolate milk	clear-door upright	41.00 Fahrenheit	
hot dog	one-door reach-in - left of pizza oven	39.00 Fahrenheit	
hot water	three compartment sink - back area	120.00 Fahrenheit	
uncrustable	walk-in freezer	4.00 Fahrenheit	

Overall Comments:

Facility is fully using the front service area for food preparation/storage. Handwash sink in the middle of the area has been unobstructed (per the last routine inspection report), and is in working condition/properly stocked.

Facility is not using the two satellite wings (satellite A and B) for food preparation or storage.

OFFICIAL INSPECTION REPORT

Facility FA0253771 - CENTURY GREAT MALL 20	Site Address 1010 GREAT MALL DR, MILPITAS, CA 95035	Inspection Date 10/21/2025
Program PR0369627 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 2 - FP13	Owner Name CENTURY THEATRES INC	Inspection Time 15:05 - 16:20

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **11/4/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Hector Alvarez
Manager
Signed On: October 21, 2025