

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0203682 - JACK IN THE BOX #453		Site Address 200 W EL CAMINO REAL, MOUNTAIN VIEW, CA 940		Inspection Date 07/10/2025		Placard Color & Score GREEN 90		
Program PR0300317 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 2 - FP13			Owner Name CENTRAL COAST RESTAUR/		Inspection Time 13:20 - 14:20			
Inspected By KAYA ALASSFAR		Inspection Type ROUTINE INSPECTION		Consent By VERONICA				FSC VERONICA DIAZ 6/22/2026

RISK FACTORS AND INTERVENTIONS		IN	OUT		COS/SA	N/O	N/A	PBI
			Major	Minor				
K01	Demonstration of knowledge; food safety certification	X						
K02	Communicable disease; reporting/restriction/exclusion	X						
K03	No discharge from eyes, nose, mouth	X						
K04	Proper eating, tasting, drinking, tobacco use	X						
K05	Hands clean, properly washed; gloves used properly	X						S
K06	Adequate handwash facilities supplied, accessible	X						
K07	Proper hot and cold holding temperatures		X		X			N
K08	Time as a public health control; procedures & records	X						
K09	Proper cooling methods						X	
K10	Proper cooking time & temperatures	X						
K11	Proper reheating procedures for hot holding	X						
K12	Returned and reservice of food	X						
K13	Food in good condition, safe, unadulterated	X						
K14	Food contact surfaces clean, sanitized	X						S
K15	Food obtained from approved source	X						
K16	Compliance with shell stock tags, condition, display						X	
K17	Compliance with Gulf Oyster Regulations						X	
K18	Compliance with variance/ROP/HACCP Plan						X	
K19	Consumer advisory for raw or undercooked foods						X	
K20	Licensed health care facilities/schools: prohibited foods not being offered						X	
K21	Hot and cold water available	X						
K22	Sewage and wastewater properly disposed	X						
K23	No rodents, insects, birds, or animals	X						

GOOD RETAIL PRACTICES		OUT	COS
K24	Person in charge present and performing duties		
K25	Proper personal cleanliness and hair restraints		
K26	Approved thawing methods used; frozen food		
K27	Food separated and protected		
K28	Fruits and vegetables washed		
K29	Toxic substances properly identified, stored, used		
K30	Food storage: food storage containers identified		
K31	Consumer self service does prevent contamination		
K32	Food properly labeled and honestly presented		
K33	Nonfood contact surfaces clean		
K34	Warewash facilities: installed/maintained; test strips		
K35	Equipment, utensils: Approved, in good repair, adequate capacity		X
K36	Equipment, utensils, linens: Proper storage and use		
K37	Vending machines		
K38	Adequate ventilation/lighting; designated areas, use		
K39	Thermometers provided, accurate		
K40	Wiping cloths: properly used, stored		
K41	Plumbing approved, installed, in good repair; proper backflow devices		
K42	Garbage & refuse properly disposed; facilities maintained		
K43	Toilet facilities: properly constructed, supplied, cleaned		
K44	Premises clean, in good repair; Personal/chemical storage; Adequate vermin-proofing		
K45	Floor, walls, ceilings: built, maintained, clean		
K46	No unapproved private home/living/sleeping quarters		
K47	Signs posted; last inspection report available		

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K48	Plan review	
K49	Permits available	
K58	Placard properly displayed/posted	

Comments and Observations

Major Violations

K07 - 8 Points - Improper hot and cold holding temperatures; 11387.1, 113996, 113998, 114037, 114343(a)

Inspector Observations: Measured PHFs (cheese, eggs, tomatoes, chicken, tacos, shake mix, etc (see VC&D report)) held inside the walk in refrigerator between 46F and 53F. Ambient temperature of the walk measured 54F. [CA] PHFs shall be held at 41°F or below or at 135°F or above. [COS] PHFs were VC&D by employees.

Minor Violations

K35 - 2 Points - Equipment, utensils - Unapproved, unclean, not in good repair, inadequate capacity; 114130, 114130.1, 114130.2, 114130.3, 114130.4, 114130.5, 114132, 114133, 114137, 114139, 114153, 114155, 114163, 114165, 114167, 114169, 114175, 114177, 114180, 114182

Inspector Observations: Ambient temperature inside the walk in refrigerator measured at 54F. [CA] Refrigeration must be capable of maintaining PHFs at 41°F or below.

Follow-up By 07/11/2025

Performance-Based Inspection Questions

Needs Improvement - Proper hot and cold holding temperatures.

Measured Observations

Item	Location	Measurement	Comments
RAW SHELL EGGS	WALK IN REFRIGERATOR	50.00 Fahrenheit	
LIQUID EGGS	WALK IN REFRIGERATOR	51.00 Fahrenheit	
AMBIENT	WALK IN REFRIGERATOR	54.00 Fahrenheit	
CHLORINE	DISHWASHER	50.00 PPM	
CHICKEN	HOT HOLDING	145.00 Fahrenheit	
MEAT TACOS	WALK IN REFRIGERATOR	53.00 Fahrenheit	
CHICKEN	WALK IN REFRIGERATOR	50.00 Fahrenheit	
SPRING ROLLS	WALK IN REFRIGERATOR	47.00 Fahrenheit	
SHREDDED CHEESE	WALK IN REFRIGERATOR	49.00 Fahrenheit	
CHEESE	2 DOOR REFRIGERATOR (BACK)	40.00 Fahrenheit	
WATER	HAND SINKS	100.00 Fahrenheit	
PATTIES	HOT HOLDING	150.00 Fahrenheit	
WATER	3-COMP SINK	120.00 Fahrenheit	
SLICED TOMATOES	WALK IN REFRIGERATOR	52.00 Fahrenheit	
SLICED CHEESE	WALK IN REFRIGERATOR	51.00 Fahrenheit	

Overall Comments:

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 7/24/2025. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

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Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: VERONICA
MANAGER
Signed On: July 10, 2025