

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0207964 - PIER 402		Site Address 238 RACE ST, SAN JOSE, CA 95126	Inspection Date 04/20/2026
Program PR0306424 - FOOD PREP / FOOD SVC OP 0-5 EMPLOYEES RC 3 - FP11		Owner Name LAM, KIM-OZUNG	Inspection Time 15:30 - 16:35
Inspected By MAVERICK CHIN	Inspection Type FOLLOW-UP INSPECTION	Consent By JUNE AND KIM	

Placard Color & Score

RED
N/A

Comments and Observations

Major Violations

Cited On: 04/16/2026

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

This violation found not in compliance on 04/20/2026. See details below.

Cited On: 04/20/2026

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations:

1. Observed Vermin: Documented in the following areas:

- One live adult cockroach crawling on the floor underneath the metal storage racks in the dry storage room that opens into the coffee bar area
- One live nymph cockroach crawling on the wall behind cardboard boxes maintained on the metal storage racks in the aforementioned dry storage area
- One live nymph cockroach observed crawling in between the crevices of cooking equipment at the cook-line
- One dead adult, one dead nymph cockroach, and two unhatched cockroach egg sacs (oothecae) in the center cabinet at the left-side bar area
- Two dead juvenile cockroaches that had been taped over in the back cabinet at the coffee bar area
- Three dead cockroaches on the floor in the corner of where the dining area opens into the kitchen where the walk-in cooler is located
- One dead juvenile cockroach in the right-side cabinet at the bar area

2. Photographs: Taken for documentation purposes.

3. Supervisors have been notified of continued facility closure.

4. Notification: The person in charge during inspection, June, has been informed that the facility must close immediately.

[CA]: The premises of each food facility must be maintained free of vermin. A facility cannot operate if there is a vermin infestation that leads to contamination of food contact surfaces, packaging, utensils, food equipment, or adulteration of food. The facility is required to cease operations immediately and must remain closed until all corrective actions on the provided checklist are completed.

Requirements Before Reopening:

1. Email the signed and completed Reopening Checklist to the assigned inspector.
2. Submit a copy of the pest control report from a licensed provider.

Minor Violations

Cited On: 04/20/2026

K35 - 2 Points - Equipment, utensils - Unapproved, unclean, not in good repair, inadequate capacity; 114130, 114130.1, 114130.2, 114130.3, 114130.4, 114130.5, 114132, 114133, 114137, 114139, 114153, 114155, 114163, 114165, 114167, 114169, 114175, 114177, 114180, 114182

Inspector Observations:

Cardboard boxes present in storage room. Foil used to line equipment at the cook-line.

[CA] Discontinue the use of foil and cardboard to prevent the harborage of vermin.

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Cited On: 04/20/2026

K44 - 2 Points - Premises not clean, not in good repair; No personal/chemical storage; inadequate vermin-proofing; 114067(j), 114123, 114143 (a,b), 114256, 114256.1, 114256.2, 114256.4, 114257, 114257.1, 114259, 114259.2, 114259.3, 114279, 114281, 114282

Inspector Observations:

At the side of the facility that opens to the dumpster, the door sweep on the door observed in disrepair.

[CA] Repair door sweep to prevent entry of vermin into the facility.

Cited On: 04/20/2026

K45 - 2 Points - Floor, walls, ceilings: not built, not maintained, not clean; 114143(d), 114266, 114268, 114268.1, 114271, 114272

Inspector Observations:

Expanding foam has been used to seal pipe connections. Observed cracks and crevices in wooden countertops and surfaces taped over. Some crevices in wooden cabinets at the coffee bar area and at the bar area have not been sealed. Wooden surfaces observed unpainted/unvarnished. Heavy accumulation of grease on the floor underneath the cook-line.

[CA] Discontinue the use of expanding foam to seal. Use approved materials to seal cracks/gaps/crevices. Apply paint/varnish to wooden surfaces. Discontinue the use of tape and foil to seal. Maintain floors and walls clean to prevent continued attraction of vermin.

Measured Observations

N/A

Overall Comments:

On-site for an operator scheduled first follow-up inspection after the facility was closed due to evidence of a cockroach infestation.

Prior to the follow-up inspection, the following was provided:

- 1) Pest control service report from a licensed provider, plus an additional inspection conducted earlier today by said provider stating that no vermin activity was observed*
- 2) Signed and complete vermin reopening checklist*

During the follow-up inspection, live and dead cockroach activity was observed. See violation above.

Facility shall remain closed due to further evidence of cockroach activity

Facility is to immediately cease and desist all operations, including but not limited to food preparation, service, handling, distribution, and sale.

The following must be provided prior to the next follow-up inspection:

- 1. The signed and completed Reopening Checklist, emailed to the assigned inspector*
- 2. A copy of the pest control report from a licensed provider, stating that facility has been treated and that all vermin activity has been abated, emailed to the assigned inspector*
- 3. Paid invoice for the charged, second follow-up inspection*

A follow-up inspection must be conducted prior to facility reopening. Call or email to schedule.

Subsequent follow-up inspections after the first shall be billed at \$298/hour, one hour minimum, during normal business hours (7:30 AM to 4:30 PM), or \$645 for a minimum of 2 hours, during non-business hours and in accordance with the inspector's availability.

The posted placard is property of the Santa Clara County Department of Environmental Health and shall not be removed, covered-up, relocated, tampered with, camouflaged, or copied. Failure to comply may result in a fine and enforcement action as per county ordinance section B11-55.

A facility found in operation after having its permit suspended may be subject to a penalty of three times the facility's normal operating permit fee.

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CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **5/4/2026**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: June
Owner

Signed On: April 20, 2026