

County of Santa Clara
Department of Environmental Health
Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716
 Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0255906 - BUON ME CAFE		Site Address 1111 STORY RD 1003, SAN JOSE, CA 95122	Inspection Date 11/03/2025
Program PR0374286 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14		Owner Name BUON ME CAFE CORP	Inspection Time 10:00 - 11:00
Inspected By HENRY LUU	Inspection Type FOLLOW-UP INSPECTION	Consent By LONG	

Placard Color & Score RED N/A

Comments and Observations

Major Violations

Cited On: 10/30/2025

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

This violation found not in compliance on 11/03/2025. See details below.

Cited On: 11/03/2025

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: Observed Vermin: Live activity observed in the following areas:

Follow-up By 11/06/2025

- 5+ adults with some carrying egg sacs in the crevice between the counter top and the top of the wooden slats at the bar area.

- 1+ adult on the metal bracket behind the water heater in the kitchen.

- 3+ adults with some carrying egg sacs on the top right rear of the upright mechanical dish machine.

- 2+ juvenile and adult on top of the food preparation sink.

- 2+ nymphs and juvenile crawling on the floor by the food preparation refrigerators when entering into the kitchen.

Dead cockroaches observed in the following areas:

- On floor underneath by the cash register at the corner of the bar.

- On floor underneath the three-compartment sink and mechanical dish machine.

- On floor between the two-door upright freezer and dry storage rack in the storage room.

Photographs: Taken for documentation purposes.

Notification: The person in charge during inspection, Long, has been informed that the facility must close immediately.

[CA]: The premises of each food facility must be maintained free of vermin. A facility cannot operate if there is a vermin infestation that leads to contamination of food contact surfaces, packaging, utensils, food equipment, or adulteration of food. The facility is required to cease operations immediately and must remain closed until all corrective actions on the provided checklist are completed.

Requirements Before Reopening:

1. Email the signed and completed Reopening Checklist to the assigned inspector.
2. Submit a copy of the pest control report from a licensed provider.

**** Note: Vermin checklist and pest control reports (dated 10/31/25 and 11/1/25) were provided for review prior to the inspection.**

Minor Violations

Cited On: 11/03/2025

K33 - 2 Points - Nonfood contact surfaces not clean; 114115(c)

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Inspector Observations: *Heavy build up of sugarcane fibers observed below the sugarcane juicer at the bar.
Heavy accumulation of grease and food debris observed on the sides of equipment at the cook line.*

[CA] Nonfood-contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue, and other debris.

Measured Observations

N/A

Overall Comments:

- *On-site for operator scheduled follow-up inspection after facility was closed during a routine inspection on 10/30/2025.*
 - *Facility shall remain closed until vermin infestation is completely abated and authorization is provided by this Division.*
 - *Facility is prohibited from all food service activities which include, but not limited to: preparation, service, handling, distribution, and sale.*
 - *Facility shall:*
 - *Provide pest control report from a licensed pest control company that indicates the type of control measures taken and that the facility has been treated.*
 - *Eradicate all live and dead rodents and insects from the facility.*
 - *Clean and sanitize the affected area(s) and equipment.*
 - *Dispose of all food items that have been adulterated/contaminated.*
 - *Seal holes (e.g. in walls and ceilings, repair coved base), and entryways (e.g. weather-stripping around doors); keep exterior doors closed; screen openable windows.*
 - *Eliminate harborage inside and outside of the facility - remove unused/cast-off equipment, contributory vegetation, etc.)*
 - *Eliminate food and water sources inside and outside the facility.*
 - *Properly store items (e.g. at least 6 inches above floor in sealed rodent-proof/insect-proof containers; organize overly packed and disorganized storage areas).*
 - *Properly store and dispose of garbage and other waste (e.g. bagged wastes, keep dumpster lids closed, frequent removal).*
 - *Subsequent follow-up inspection shall be billed at \$298/hour, minimum one hour, during normal business hour, Monday - Friday 7:30 AM to 4:30 PM, and \$645 for a minimum of two hours, during non-business hours, and upon inspector availability.*
 - *The posted placard is property of the Santa Clara County Department of Environmental Health and shall not be removed, covered-up, relocated, tampered, or copied. Failure to comply may result in enforcement actions per County Ordinance Code Section B11-55.*
 - *A facility found to be in continued operation without a permit may incur a penalty of three (3) times the operating permit fee, and fee(s) for re-inspection(s) charged at the current hourly rate approved by the Santa Clara County Board of Supervisors. Penalties and fees incurred due to enforcement activities must be paid in full prior to the issuance of an operating permit.*
- ** Please note that pest control treatments for rodents or insects may require a sufficient amount of contact time for these to be effective. Consult with pest control company for guidelines on eliminating harborage, entryways, and food/water sources.**

CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **11/17/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

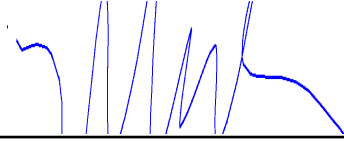
You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

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Legend:

- [CA] Corrective Action
- [COS] Corrected on Site
- [N] Needs Improvement
- [NA] Not Applicable
- [NO] Not Observed
- [PBI] Performance-based Inspection
- [PHF] Potentially Hazardous Food
- [PIC] Person in Charge
- [PPM] Part per Million
- [S] Satisfactory
- [SA] Suitable Alternative
- [TPHC] Time as a Public Health Control



Received By: Phuc
PIC

Signed On: November 03, 2025