

# County of Santa Clara

## Department of Environmental Health

### Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



## OFFICIAL INSPECTION REPORT

Facility FA0240119 - EL POLLO LOCO	Site Address 1090 S WHITE RD, SAN JOSE, CA 95127	Inspection Date 06/23/2022
Program PR0340144 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 2 - FP13	Owner Name COASTAL VALLEY ENTERPR	Inspection Time 13:10 - 13:30
Inspected By HENRY LUU	Inspection Type LIMITED INSPECTION	Consent By MARIA

Placard Color & Score

**RED**  
**N/A**

### Comments and Observations

#### Major Violations

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

**Inspector Observations: Cockroach activity observed in the following areas:**

- Numerous dead cockroaches on the floor under the dry storage racks sandwiching the two-door upright freezer in the back area.
- Live nymph crawling on the two-door upright freezer.
- Dead cockroach observed on box on the dry storage rack on the right of the two-door upright freezer.
- Numerous dead cockroaches observed on floor in front of the janitorial sink.
- Live nymphs observed crawling on floor underneath the storage rack for cleaning chemicals across from the janitorial sink.
- Numerous dead cockroaches on the floor underneath the three-compartment sink.
- On floor underneath storage rack across from the ice machine and next to the grill.
- On floor under rack used to store dried rice and canned beans.
- Numerous dead on floor under the grill and near the floor drain.
- Live nymph on wall by the drive-through window behind the containers of prepackaged tortillas.
- Numerous dead on floor underneath tables at the drive-through window area.
- Numerous dead on floor underneath the cashier counter.

Facility was serviced by pest control company on 6/22/2022. Reports showed no findings during service.

[CA] The premises of each food facility shall be kept free of vermin. A food facility shall not operate when there is a vermin infestation that has resulted in the contamination of food contact surfaces, food packaging, utensils, food equipment, or adulteration of food(s).

The food facility shall remain closed until:

- There is no longer evidence of a vermin infestation.
- All contaminated surfaces have been cleaned and sanitized.
- Contributing factors such as cleaning, repairs, and the elimination of harborages have been resolved.

#### Minor Violations

No minor violations were observed during this inspection.

#### Performance-Based Inspection Questions

N/A

#### Measured Observations

N/A

#### Overall Comments:

- On-site for complaint investigation.
- Complainant alleges finding a cockroach inside their classic chicken tostada salad ordered via Door Dash on Tuesday 6/21/2022.
- Facility is hereby closed due to the presence of vermin.
- Facility shall remain closed until there is no longer evidence of a vermin infestation.
- Facility shall remain closed until written authorization is provided by this Division to resume operations.
- Subsequent follow-up inspections after the first follow-up inspection will be billed at \$219 per hour, minimum one hour, during

Follow-up By  
06/27/2022

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**normal business hours, and \$493 per hour, minimum one hour, during non-business hours and upon inspector availability.**

**- To schedule a re-opening/follow-up inspection, contact Environmental Health office at 408-918-3400.**

## CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 7/7/2022. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

### Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



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**Received By:** Liliana  
Area Lead

**Signed On:** June 23, 2022