

County of Santa Clara
Department of Environmental Health
Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716
 Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0204790 - PHO BANH MI		Site Address 405 UNIVERSITY AV, PALO ALTO, CA 94301	Inspection Date 02/10/2025
Program PR0302970 - FOOD PREP / FOOD SVC OP 6-25 EMPLOYEES RC 3 - FP14		Owner Name LUONG, MY	Inspection Time 15:30 - 16:30
Inspected By GLENCIJOY DAVID	Inspection Type FOLLOW-UP INSPECTION	Consent By JADE	

Placard Color & Score GREEN N/A

Comments and Observations

Major Violations

Cited On: 02/05/2025

K06 - 8 Points - Inadequate handwash facilities: supplied or accessible; 113953, 113953.1, 113953.2, 114067(f)

Compliance of this violation has been verified on: 02/10/2025

Cited On: 02/05/2025

K13 - 8 Points - Food not in good condition/unsafe/adulterated; 113967, 113976, 113980, 113988, 113990, 114035, 114041, 114254(c), 114254.3

Compliance of this violation has been verified on: 02/10/2025

Cited On: 02/05/2025

K21 - 8 Points - Hot and cold water not available; 113953(c), 114099.2(b), 114163(a), 114189, 114192, 114192.1, 11419

Compliance of this violation has been verified on: 02/10/2025

Cited On: 02/05/2025

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Compliance of this violation has been verified on: 02/10/2025

Minor Violations

Cited On: 02/05/2025

K14 - 3 Points - Food contact surfaces unclean and unsanitized; 113984(e), 114097, 114099.1, 114099.4, 114099.6, 114101, 114105, 114109, 114111, 114113, 114115(a,b,d), 114117, 14125(b), 114141

Compliance of this violation has been verified on: 02/10/2025

Measured Observations

Item	Location	Measurement	Comments
hot water	back handwash sink	100.00 Fahrenheit	
water	front handwash sink	78.00 Fahrenheit	
hot water	three compartment sink	110.00 Fahrenheit	

Overall Comments:

Charged follow-up inspection. Facility re-opened.

Facility will be charged \$298.

Handwash sink behind register did not have hot water but is available for use.

Handwash sink in back prep area was stocked with soap and paper towels but paper towels were stored outside of the dispenser on shelf.

No food appeared to be adulterated.

Measured hot water at 110F maximum at three compartment sink.

Small leak observed at drain pipe of three compartment sink.

Observed a few fruit flies. Facility states that they receive pest control from IPM and Banner. Latest reports will be e-mailed to A. Crutchfield.

Owners state that they have received pest control and will received another treatment tomorrow and another one two days after.

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Droppings found: near pressurized cylinder and udnercounter cooler.

Facility has set traps throughout facility.

Facility shall continue to clean and sanitize floors with bleach solution.

Reviewed proper handwashing with employees and proper cleaning and sanitizing.

FACILITY RE-OPENED / PERMIT REINSTATED

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than **2/24/2025**. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control



Received By: Jade
PIC
Signed On: February 10, 2025