

County of Santa Clara

Department of Environmental Health

Consumer Protection Division

1555 Berger Drive, Suite 300, San Jose, CA 95112-2716

Phone (408) 918-3400 www.ehinfo.org



OFFICIAL INSPECTION REPORT

Facility FA0230954 - MACY'S - MEN'S - CONFECTIONARY		Site Address 3051 STEVENS CREEK BL, SANTA CLARA, CA 95051	Inspection Date 07/13/2026
Program PR0331061 - LIMITED FOOD SERVICE CAT 2 - FP76		Owner Name MACY'S RETAIL HOLDINGS, INC.	Inspection Time 14:00 - 15:30
Inspected By KATHY VO	Inspection Type LIMITED INSPECTION	Consent By ANDREW	

Placard Color & Score

RED
N/A

Comments and Observations

Major Violations

K13 - 8 Points - Food not in good condition/unsafe/adulterated; 113967, 113976, 113980, 113988, 113990, 114035, 114041, 114254(c), 114254.3

Inspector Observations: On the sales floor, observed bag of chocolate peanuts is torn open with gnaw marks and more than halfway empty. [CA] Food is adulterated if it bears or contains any poisonous or deleterious substance that may render it impure or injurious to health and shall be discarded immediately. [COS] PIC removed the contaminated food from the sales floor.

K23 - 8 Points - Observed rodents, insects, birds, or animals; 114259.1, 114259.4, 114259.5

Inspector Observations: 1. Observed Vermin: Documented in the following areas:

- Gnaw marks on torn open bag of Macy's chocolate.
- A few rodent droppings on the sales floor, on the sales table with foods, and inside the nearby register counter.
- Numerous rodent droppings on the floor and shelving of the back storage area. (Per PIC, no food is stored in this area.)

2. Photographs: Taken for documentation purposes.

3. Supervisor Notified: Anjani Sircar

4. Notification: The person in charge during inspection, Andrew, has been informed that the facility must close immediately.

[CA]: The premises of each food facility must be maintained free of vermin. A facility cannot operate if there is a vermin infestation that leads to contamination of food contact surfaces, packaging, utensils, food equipment, or adulteration of food. The facility is required to cease operations immediately and must remain closed until all corrective actions on the provided checklist are completed.

Minor Violations

K49 - 2 Points - Permits not available; 114067(b,c), 114381(a), 114387

Inspector Observations: Observed facility (Macy's Men's) is selling prepackaged foods without an active Environmental Health Permit. [CA] A food facility shall not be open for business without a valid operating permit.

Performance-Based Inspection Questions

N/A

Measured Observations

N/A

Overall Comments:

(EDIT: 7/16/2026) This report was edited to reflect the corrected PR for the Macy's Men's Confectionary (PR0331061). Transferred from CO0160226. Confirmed facility does not need to submit for a new permit application. Updated report was emailed to the PIC.

On-site to conduct a complaint investigation. The complainant alleged that rodents are present in the facility. Conducted walkthrough of Macy's Men's (3051 Stevens Creek) and Macy's Women's, including Starbucks (2801 Stevens Creek).

During investigation, observed evidence of vermin activity at the Macy's Men's. The facility is hereby CLOSED by this department due to evidence of vermin infestation (see violation K13 and K23). Specialist directed PIC for all foods to undergo quality control, and for all foods to be stored in containers with tight-fitting lids to prevent further contamination or pest harborage. Facility must submit picture evidence of the food removed from facility or stored in containers to district specialist by 7/14/2026.

OFFICIAL INSPECTION REPORT

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Program PR0331061 - LIMITED FOOD SERVICE CAT 2 - FP76	Owner Name MACY'S RETAIL HOLDINGS, LLC	Inspection Time 14:00 - 15:30

During investigation, observed the Macy's Men's Department does not have any active permits for food operations. The last Environmental Health Permit for this facility location appears to have been inactivated. Per PIC, this permit was previously used for demonstration services at their kitchen and has since been inactivated.

(NOTE: The only active Environmental Health Permit under 3105 Stevens Creek is for Starbucks @ Valley Fair, which is located on the Women's Department side:

FA0230954, PR0331061 (FP76) and PR0455055 (FP09)

Per PIC, the address for this facility is incorrect and should be listed under 2801 Stevens Creek.)

Facility is hereby ordered to immediately CEASE AND DESIST all food services and operations at this location until facility obtains an active Environmental Health Permit by this Department. Facility shall submit a new permit application to dehweb@deh.sccgov.org within 48-hours of this notification, or the facility will be subject to further enforcement action. Facility is subject to a 25% penalty fee due to operating without a permit.

Facility is additionally subject to the following requirements before re-opening following a vermin infestation:

- 1. Complete and sign the provided re-opening checklist.*
- 2. Obtain pest control services and a copy of the latest pest control report from a licensed provider.*
- 3. Submit the re-opening checklist and latest pest control report to district specialist (kathy.vo@deh.sccgov.org) or district supervisor (anjani.sircar@deh.sccgov.org). Upon review, district specialist will schedule the follow-up inspection.*

Per PIC, facility receives routine pest control services from Orkin. PIC stated that Orkin conducted services today. Reports are unavailable for review on-site. Requested copy of reports.

A period of 24 hours from this inspection shall pass before requesting a follow-up inspection. Pest control treatments may require a sufficient amount of contact time to be effective.

A facility found to be in continued operation without a permit may incur a penalty of three (3) times the operating permit fee, and fee(s) for re-inspection(s) charged at the current hourly rate approved by the Santa Clara County Board of Supervisors. Penalties and fees incurred due to enforcement activities must be paid in full prior to the issuance of an operating permit.

CLOSURE / PERMIT SUSPENSION NOTICE

When required to determine compliance, a single reinspection will be conducted without additional charge. If subsequent reinspections are required, an hourly fee (minimum one hour) at the current rate approved by the Board of Supervisors will be assessed for each and every reinspection until the necessary changes or corrections are made. Unless otherwise noted by the inspector, all violations are to be corrected no later than 7/27/2026. Any major change in menu or any change in ownership must have prior approval by this Department. This may require structural and/or equipment changes or remodeling to accommodate new operations.

This notice is to inform you that as of this date the Environmental Health Permit for the above mentioned food facility is hereby suspended and all operations therewith are ordered to cease. This action is taken in accordance with Section 114409 of the California Health and Safety Code which states 'If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility or cottage food operation immediately closed.'

You have the right to make a written request for a hearing within 15 days after receipt of this notice to show just cause why the permit suspension is not warranted. Failure to request such a hearing within the 15-day period shall be deemed a waiver of the right to a hearing. After these violations have been corrected, you must call the Department of Environmental Health for a reinspection to reinstate the permit to operate. Phone #: (408)918-3400.

Legend:

[CA]	Corrective Action
[COS]	Corrected on Site
[N]	Needs Improvement
[NA]	Not Applicable
[NO]	Not Observed
[PBI]	Performance-based Inspection
[PHF]	Potentially Hazardous Food
[PIC]	Person in Charge
[PPM]	Part per Million
[S]	Satisfactory
[SA]	Suitable Alternative
[TPHC]	Time as a Public Health Control


Received By: Andrew Masso
Store Director
Signed On: July 13, 2026